

User's manual  
(Translation of original  
language)

EN



N421070A - Rev.02 - 09/24

# Innova Butler / Innova

Remote control app compatible with ..2.0,  
WLHP and M7 commands

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*First of all, we would like to thank you for having chosen a device of our production.*

*We are sure you will be happy with it because it represents the state of the art in the technology of home air conditioning.*

*By following the suggestions contained in this manual, the product you have purchased will provide trouble free operation, giving you optimum room temperatures with minimum energy costs.*

INNOVA S.r.l.

## Conformity

Refer to the Installation Manual of the paired unit.

## Markings



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# 1. GENERAL INFORMATION

## 1.1 About the manual

This manual was written to provide all the explanations for the correct management of the appliance.

-  This instruction manual forms an integral part of the device and therefore must be carefully preserved and must ALWAYS travel with it, even if you transfer the device to another owner or relocate it to other premises. If the manual gets damaged or lost, download a copy from the website.
-  Read this manual carefully before proceeding with any operation and follow the instructions in the individual chapters.
-  The manufacturer accepts no liability for damages to persons or property caused by failure to follow the instructions in this manual.
-  This document is restricted in use to the terms of the law and may not be copied or transferred to third parties without the express authorisation of the manufacturer.

### 1.1.1 Editorial pictograms

The pictograms in the next chapter provide the necessary information for correct and safe use of the machine in a rapid and unmistakable way.

### Related to security

-  **High risk warning (bold text)**
  - The operation described above presents a risk of serious physical injury, fatality, major damage to the appliance and/or to the environment if not carried out in compliance with safety regulations.
-  Low risk warning (plain text)
  - The operation described above presents a risk of minor physical injury or minor damage to the appliance and/or to the environment if not carried out in compliance with safety regulations.
-  Prohibition (plain text)
  - Refers to prohibited actions.
-  **Important information (bold text)**
  - This indicates important information that must be taken into account during the operations.

### In the texts

- ▶ procedures
- lists

### In the control panels

- ▶ actions required
- Expected responses following an action.*

### In the figures

- 1 The numbers indicate the individual components.
- A The capital letters indicate component assemblies.
-  The white numbers in black marks indicate a series of actions to be carried out in sequence.
-  The black letter in white identifies an image when there are several images in the same figure.

### 1.1.2 Pictograms on the product

Symbols are used in some parts of the appliance:

### Related to security



#### Read instruction manual

Read the instructions carefully before performing any work on the appliance.



#### Instruction manual

Read the information available in the technical documentation of the device.



#### Caution: electrical danger

- The concerned personnel is informed to the presence of electricity and the risk of suffering an electric shock.

### 1.1.3 Recipients

#### User

Non-expert person capable of operating the product in safe conditions for people, for the product itself and the environment, interpreting an elementary diagnostic of faults and abnormal operating conditions, carrying out simple adjustment, checking and maintenance operations.

#### Installer

Expert person qualified to position and connect (hydraulically, electrically, etc.) the unit to the plant; this person is responsible for handling and correct installation according to the instructions provided in this manual and the national standards currently in force.

#### Authorised Service Centre

Expert and qualified person authorised directly by the manufacturer to carry out all routine and supplementary maintenance operations, as well as every adjustment, check, repair and replacement of parts necessary during the life of the unit itself.

### 1.1.4 Manual organisation

The manual is divided into sections each dedicated to one or more target groups.

**General information**

It addresses all recipients.

It contains general information and important warnings that should be known before installing and using the appliance.

**Installation**

It addresses all recipients.

It contains information required for the installation of the mobile application.

**Preliminary settings**

It addresses all recipients.

It contains useful information for the control of the unit via the app for mobile and the use of main functions.

**Basic settings**

It addresses all recipients.

It contains useful information for the control of the unit via the app for mobile and the use of main functions.

**General settings**

It addresses all recipients.

It contains useful information for the control of the unit via the app for mobile and the use of main functions.

**Device specific commands**

It addresses all recipients.

It contains useful information for the control of the unit via the app for mobile and the use of main functions.

## 1.2 Disposal



The symbol on the product or packaging indicates that the product must not be treated as normal household waste, but must be taken to the appropriate collection point for recycling of used electrical and electronic equipment and batteries.

Proper disposal of this product avoids harm to humans and the environment and promotes the reuse of valuable raw materials.

For more detailed information about the recycling of this product, contact your local authority, your household waste disposal service or the shop where you purchased the product.

Illegal disposal of the product by the user involves the application of the administrative sanctions provided for by the regulations in force.

This provision is valid in the EU Member States.



This symbol might be used in combination with a chemical symbol.

In this case, it complies with the requirement set by the Directive for the chemical involved.

## 1.3 General warnings

- ⚠ This instruction is an integral part of the booklet of the appliance.
- ⚠ The manufacturer reserves the right to make changes to its models at any time to improve its product, without prejudice to the essential characteristics described in this manual. The manufacturer is not obliged to add such modifications to machines previously manufactured, already delivered, or under construction.
- ⚠ All repair or maintenance interventions must be performed by an Authorised Service Centre or by professionally qualified personnel as foreseen in this booklet. Do not modify or intervene on the appliance as this could create dangerous situations and the manufacturer will not be responsible for any damage caused.

## 2. INSTALLATION

### 2.1 Description

**Innova Butler / Innova** is the application that allows you to manage the elements of your home system through your smartphone or tablet, directly from home or remotely. Through the application you can set commands to individual devices, rooms or directly to the whole house.

#### 2.1.1 Main functions

- supervision and control via local or remote network
- customised summer and winter programming
- weekly time programming
- domestic hot water setting
- remote assistance

### 2.2 Configurable products

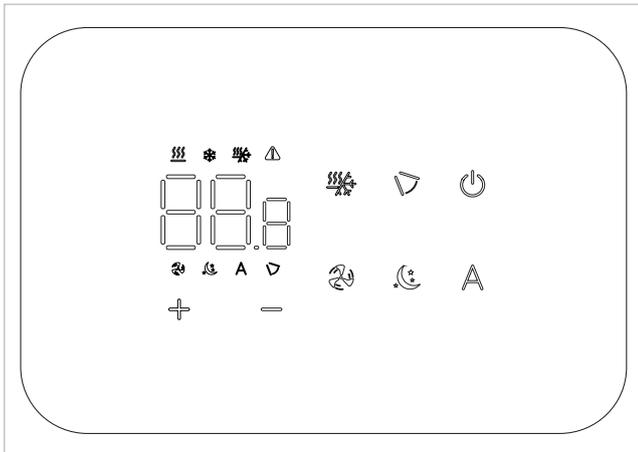
The devices that can be configured through the application are:

- air conditioners ..2.0
- WLHP heat pump terminals
- M7 controls

The Innova Butler / Innova application can be used with:

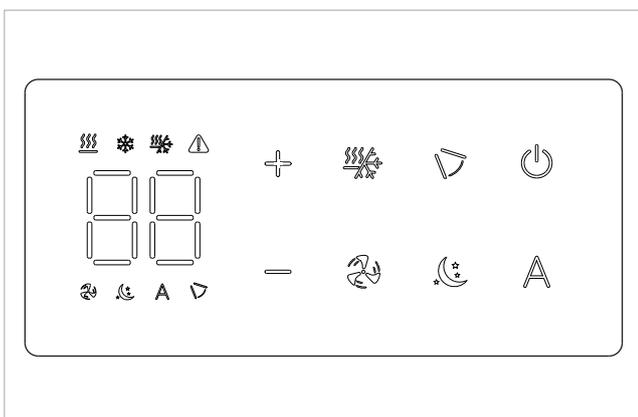
#### Wall control

- EFB749



#### Controls on the appliance

- EWA844
- EWA044
- EWF944



- on-board display unit air conditioners



- ⚠ Individually configurable devices are those with a Wi-Fi connection. Directly connected devices cannot be managed individually by the application.
- ⚠ Devices with a Wi-Fi connection can only be configured using the app from your smartphone or tablet.

## 2.3 Downloading the application

### 2.3.1 Minimum requirements

In order to proceed with the download and installation of the application, some version requirements of the operating system of your smartphone are necessary.

- For Android: minimum version 9.0
- For iOS: minimum version 15.0
- Bluetooth: > 5.0

⚠ The appliances are only able to connect to 2.4 GHz networks.

### 2.3.2 Android user - Innova

#### On your smartphone or tablet :

- ▶ connecting to Play Store
- ▶ search for the Innova application
- ▶ download and install the application



### 2.3.3 iOS user - Innova Butler

#### On your smartphone or tablet :

- ▶ connecting to the App Store
- ▶ search for the Innova Butler
- ▶ download and install the application

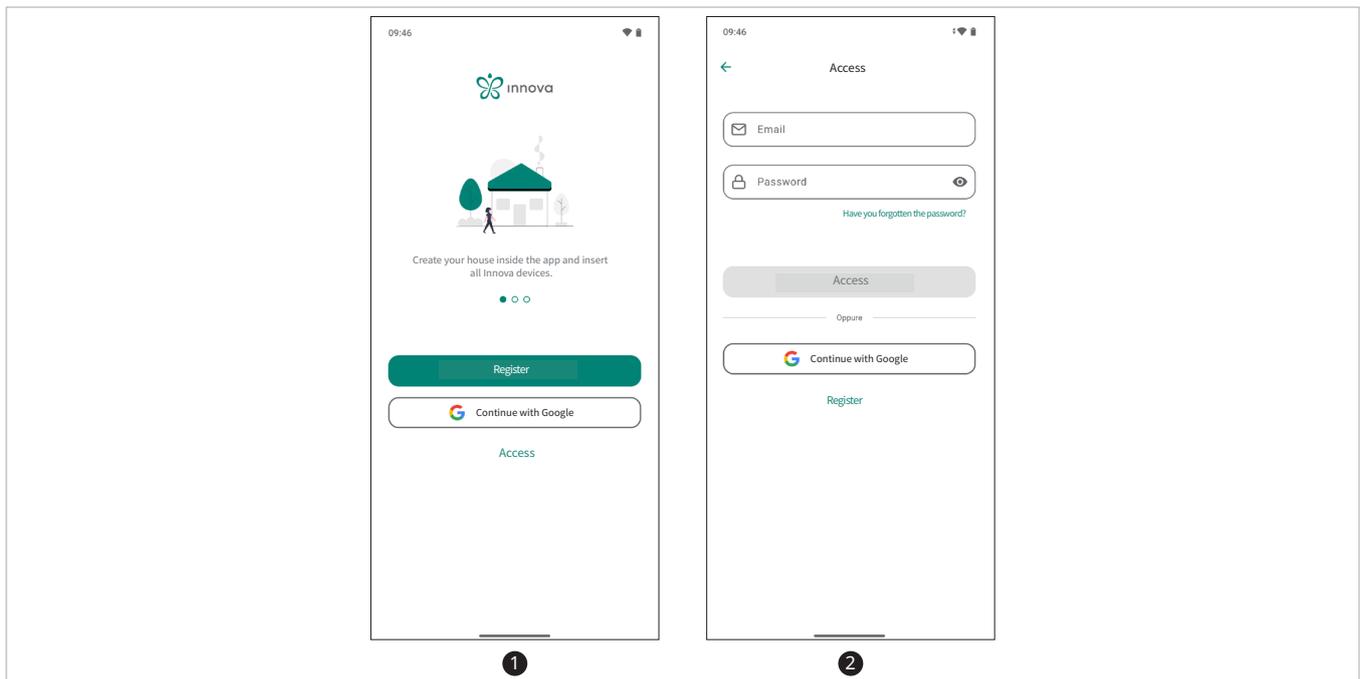


## 3. SETTINGS

### 3.1 Preliminary warnings

- ⚠ Before starting to use the application make sure that:
  - the appliance being configured is connected to the home network
  - in the case of appliances with WiFi connectivity, the signal reaches the appliance in a strong and stable manner

### 3.2 Access to the App



⚠ If you use the application for the first time, you will be asked to log in or register in order to continue.

**To access**

- ▶ open the application
- ▶ log in or register
- ▶ choose one of the proposed account types  
*When registration is complete, the add a house screen appears.*

#### 3.2.1 Registration through Google account

Selecting Continue with Google will open a window in which you can login to the app using your Google account.

- ▶ enter your account credentials and password
- ▶ press next to continue

⚠ When accessing the application for the first time using the account indicated, user registration will be carried out automatically.

#### 3.2.2 Registration by email

⚠ When accessing the application for the first time, it is necessary to register an account.

**To register**

- ▶ select registered
- ▶ complete the fields  
*If you fill in the form correctly, you will receive a notification of successful registration.  
A warning message will appear if there are any errors in the compilation.*

⚠ It will be necessary to validate the e-mail.

⚠ When accessing the application for the first time using the account indicated, user registration will be carried out automatically.

### If you are accessing with an already registered account, please login

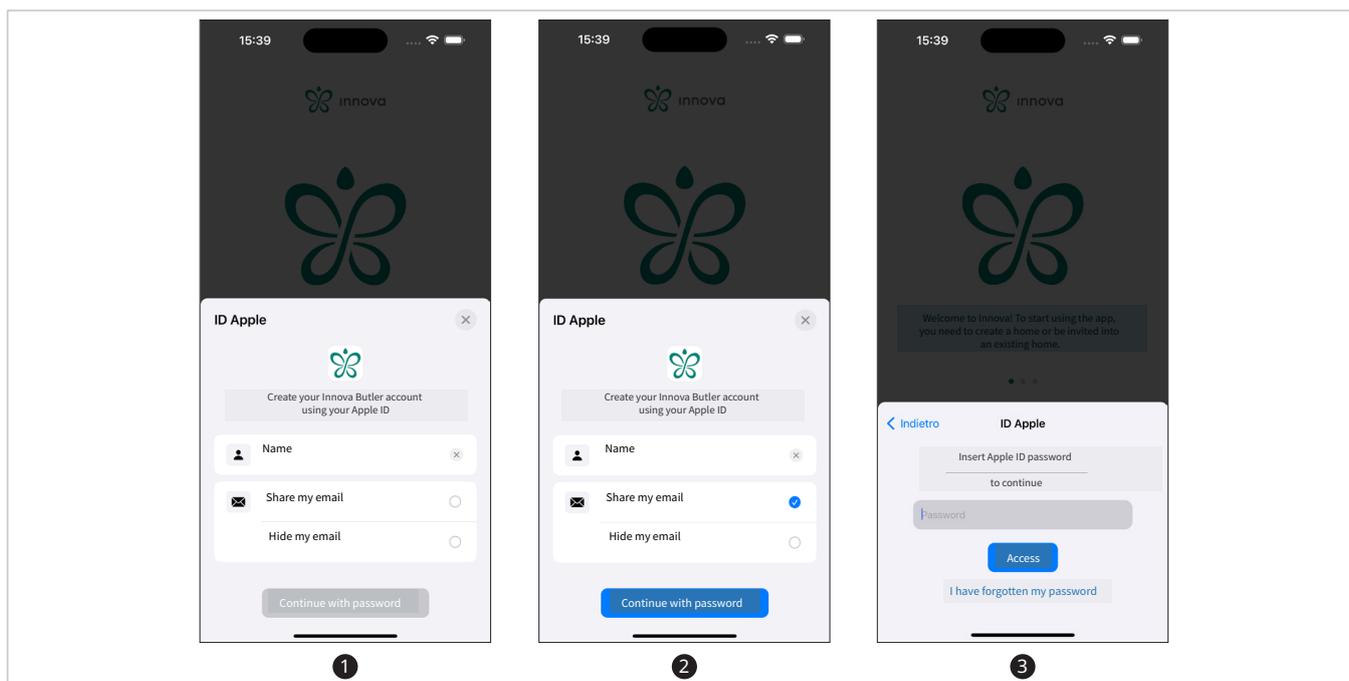
- ▶ enter your account email and password
- ▶ press login

### 3.2.3 Registration through Apple account

Selecting Continue with Apple will open a window in which you can login to the app using your Apple account.

- ▶ enter your Apple ID and account password
- ▶ press the arrow to continue

⚠ When accessing the application for the first time using the account indicated, user registration will be carried out automatically.



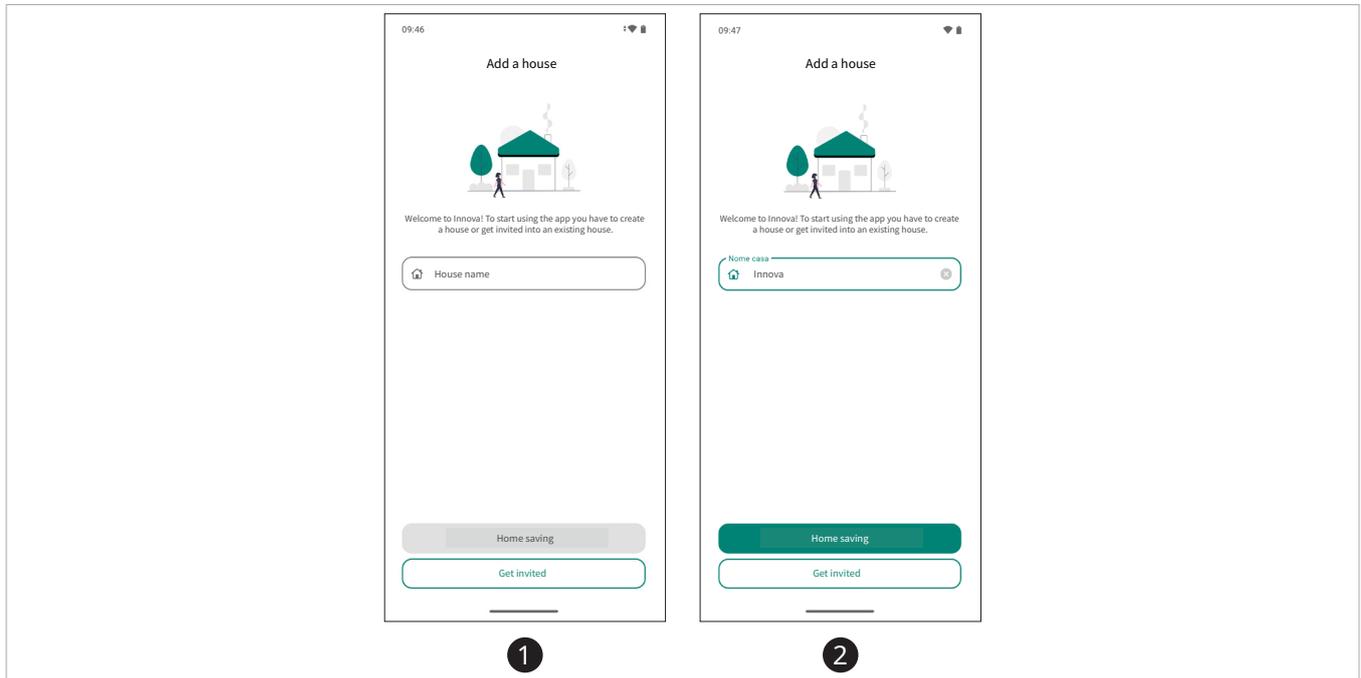
### 3.2.4 Privacy consents

Through the application, in the user area, you can check the privacy policy dedicated to the app.

### 3.3 Add a home

In order to set up a device, it is first necessary to create a home.

After registering, on the first login you will be asked to add a house or to be invited to an existing house.



#### To add a house

- ▶ enter the name you want to give the home
- ▶ select save home

*Your home has been created.*

#### To get invited into a house

- ▶ select invited
- ▶ scan the QR Code of the house you want to be invited to or use the link that was sent by email.

*A notice appears where you can accept or not accept the invite.*

To invite someone to a house refer to "To invite someone" [p. 13](#).

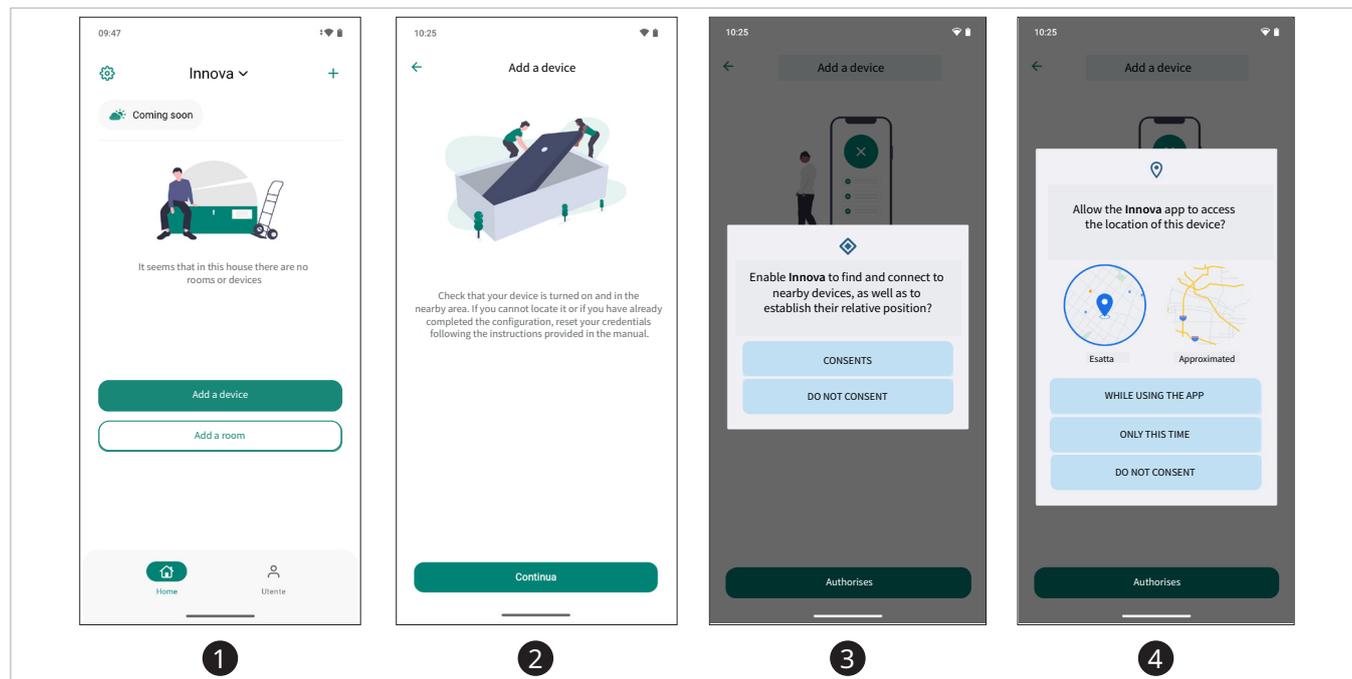
### 3.4 Configuration

In order to manage and control your appliances through the app, you need to configure them. The first time you access the app you will be asked to configure your appliance.

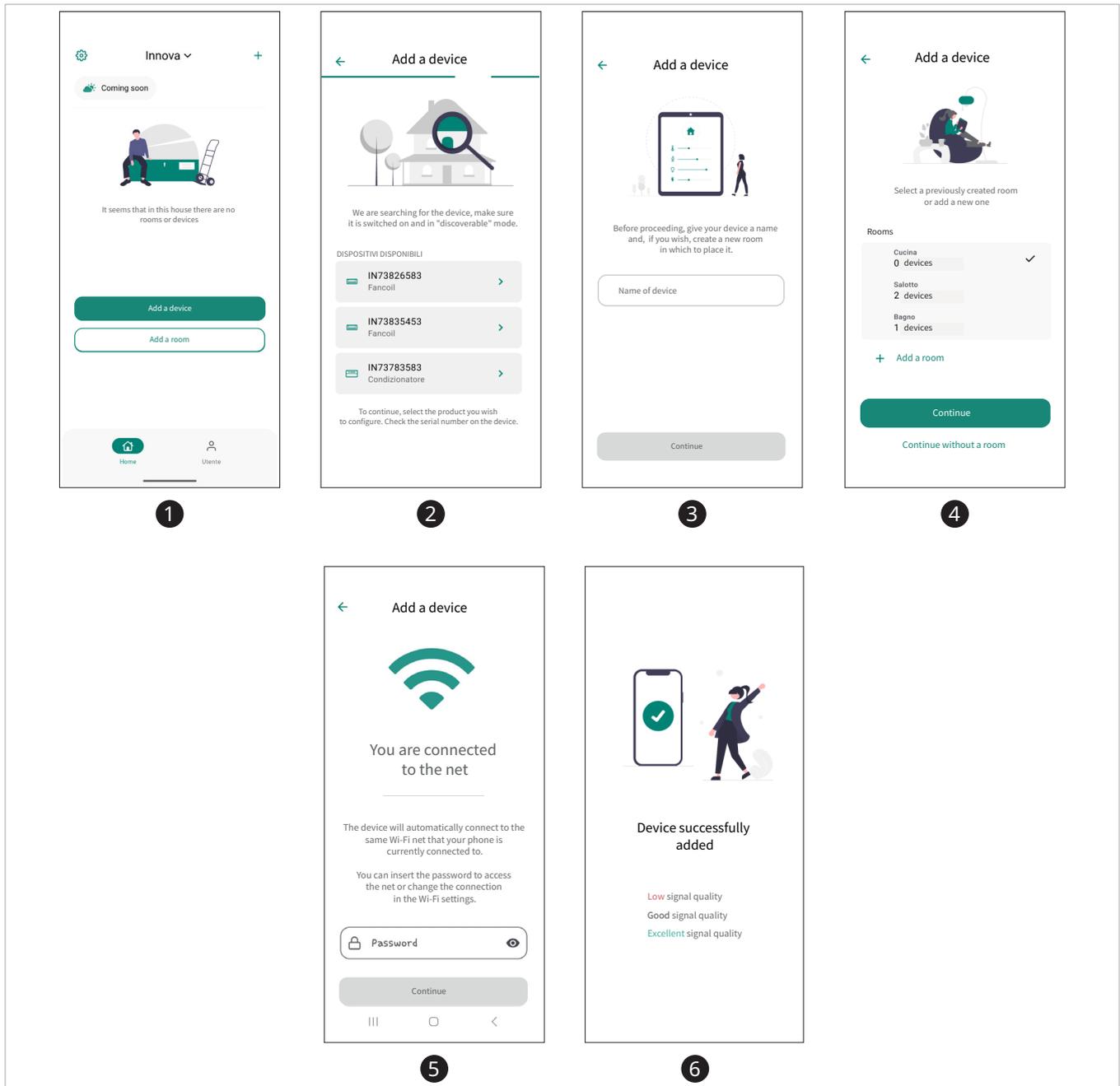
⚠️ If there are several appliances, they must be added and configured individually.

⚠️ Switch on and configure one appliance at a time to avoid errors.

⚠️ Switch off appliances that are not being configured by switching them off or setting the WiFi of the control connected to the appliance to OFF.



⚠️ To proceed, it is necessary to allow access to the location.



**To configure a device**

- ▶ select add a device
- ▶ select continue  
*A list appears with the available devices to be configured.*
- ▶ select device
- ▶ enter the name you want to give the device
- ▶ select continue
- ▶ add the device to a room or continue without a room
- ▶ select continue  
*A screen appears where you need to enter your Wi-Fi network password.*
- ▶ select open settings
- ▶ access the Wi-Fi network  
*Return to the application screen.*
- ▶ enter password
- ▶ select continue  
*The device is successfully added.*

- ⚠ The device remains visible only for the first 15 minutes after being turned on, after which it is necessary to manually activate the configuration procedure or remove and restore power to the device.
- ⚠ To configure the device, if you are not connected to any network, you will be asked to connect to a Wi-Fi network and enter the password.
- ⚠ If something goes wrong, select retry and repeat the operation.
- ⚠ Please refer to chapter "Manage rooms" *p. 27* for information about rooms.
- ⚠ For configuring a new device, refer to the chapter "New device" *p. 19*.

### 3.4.1 Device configuration

⚠ If, after selecting add a device, no device appears, it is necessary to perform the device search procedure.

#### To perform the search procedure for configuring the device

- ▶ access the basic menu (for instructions on accessing the basic menu, refer to the paragraph "On, Off, and Reset of the Wi-Fi network" p. 35)
  - ▶ select 
  - ▶ select  to disable pairing
  - ▶ select  enable pairing
- The change is confirmed by the appearance of the symbol .*

⚠ To search for a unit, you need to be close to the unit.

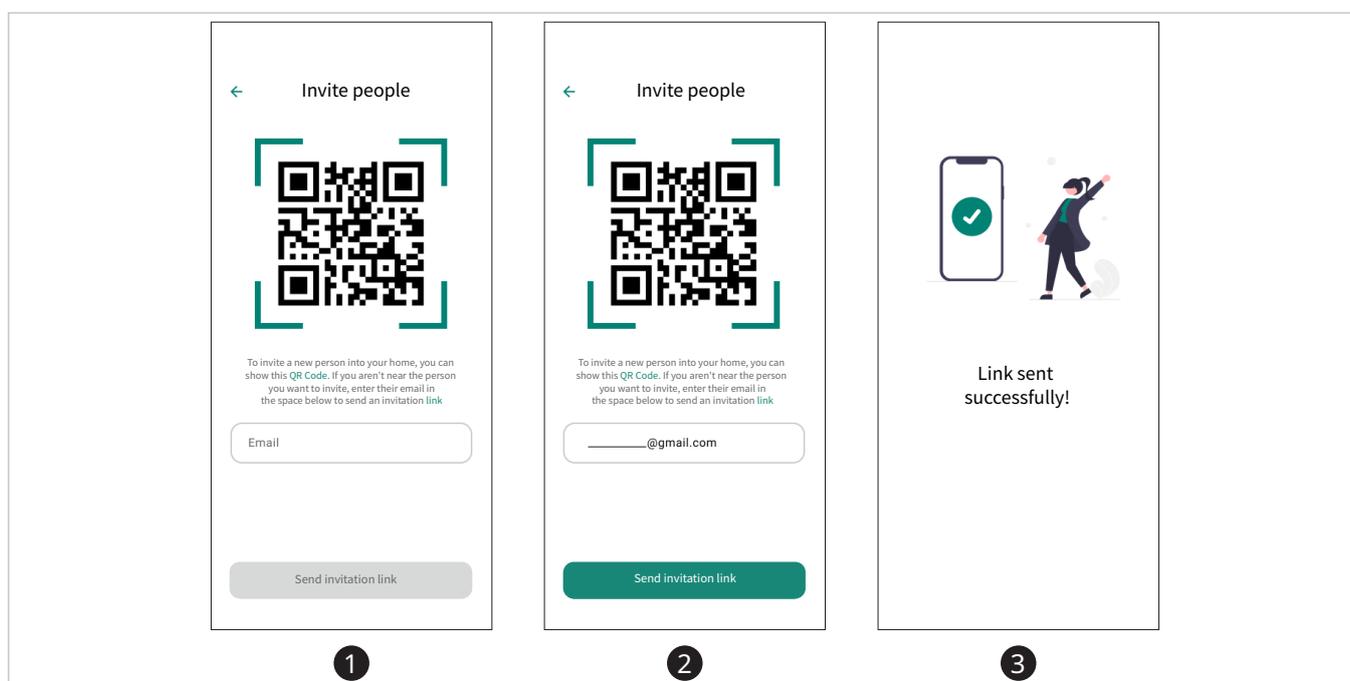
⚠ After performing the search procedure, the device to be configured appears.

⚠ For more details, refer to the paragraph "On, Off, and Reset of the Wi-Fi network" p. 35.

⚠ Before configuring a device, it is necessary to check that the serial number appearing on the App matches the one on the device. To verify the serial number, refer to the "identification" paragraph in the device's installation manual.

### 3.5 To invite someone

⚠ If you are near the person you want to invite, just show the QR code so the other person can scan it.



#### To invite someone into your home

- ▶ select settings
  - ▶ select invite people
  - ▶ enter the e-mail address of the person you wish to invite
  - ▶ select send invitation mail
- A notice appears asking if you want to send the invitation.  
The link is sent.*

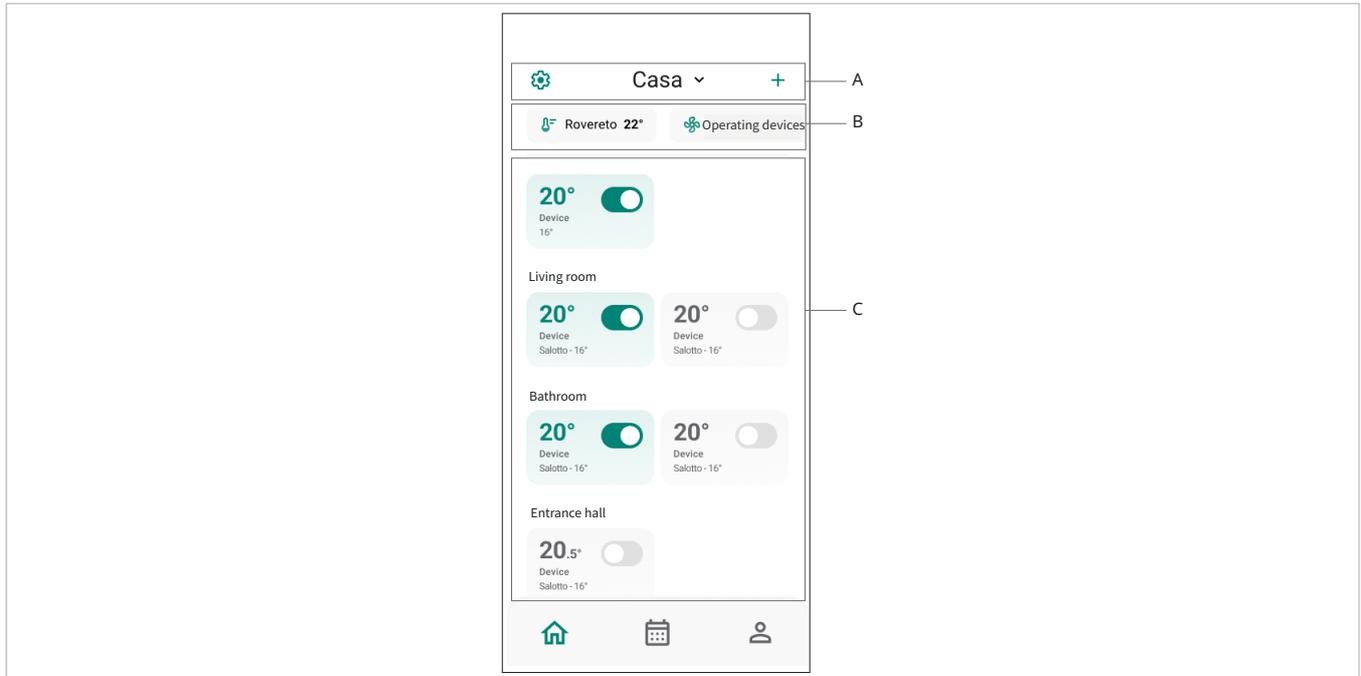
⚠ The invitation remains pending until it is accepted.

⚠ To open the link, you must first install the App.

⚠ It is possible to revoke the invitation until it is accepted.

## 4. BASIC SETTINGS

### 4.1 Interface



A: Navigation bar

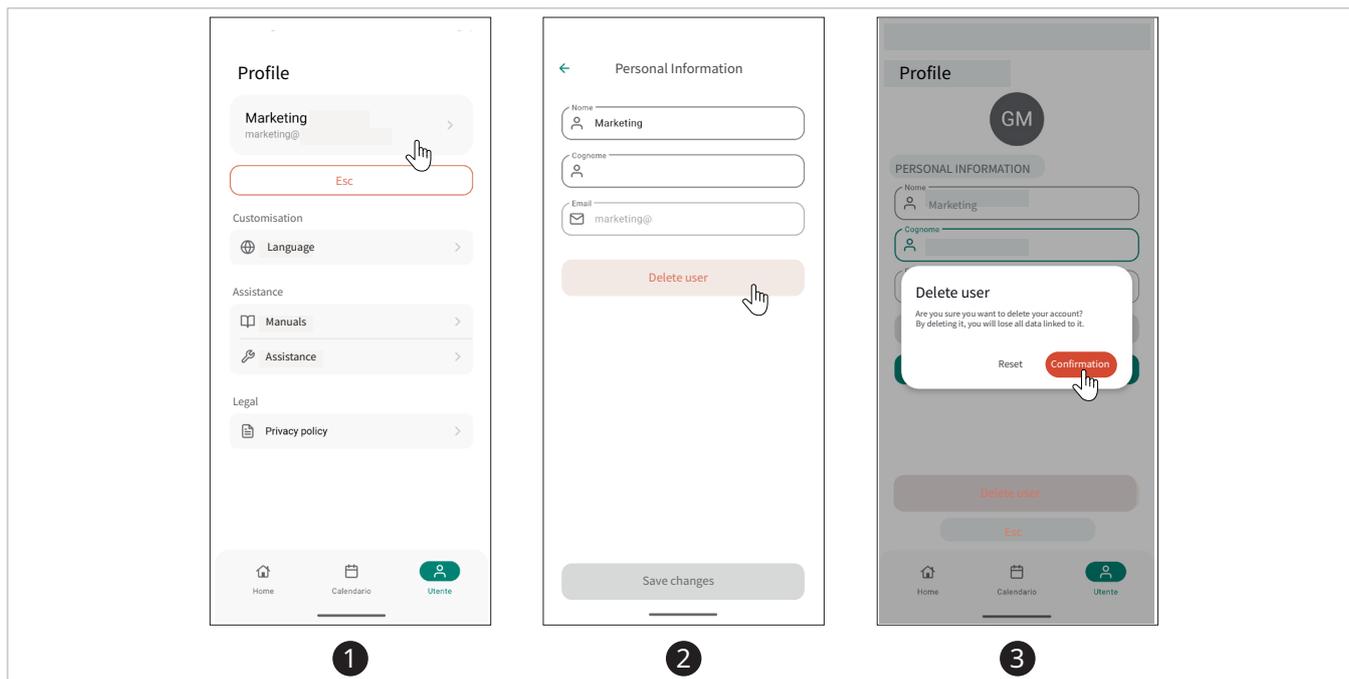
- ▶ + Options for editing/adding devices, people, rooms, and houses
- ▶  Device specific settings

B: Information area

C: Room and device management area

*The rooms and the individual devices present in the rooms are displayed and managed.*

## 4.2 Profile



### To check the user's personal information

- ▶ select user  
A screen appears with the user's personal information.  
You can edit the user's first and last name or delete the user.

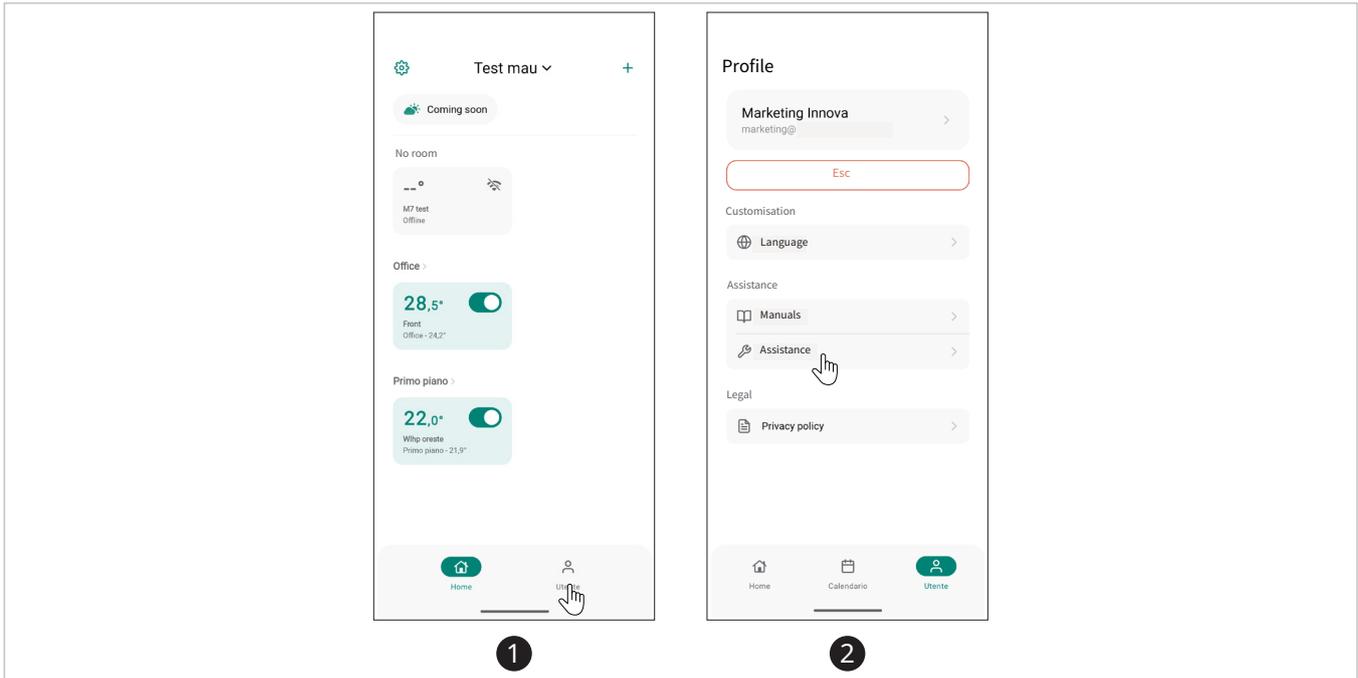
### To edit the user's personal information

- ▶ select the space you want to modify
- ▶ edit
- ▶ select save change  
The information is changed.

### To delete the user

- ▶ select delete user  
A warning appears asking if you want to delete the user.
- ▶ select confirmation  
The user is deleted.

### 4.3 Request for assistance



**To request assistance**

- ▶ select the user icon  
*A screen appears with the user's personal information*

- ▶ select request support

*The email opens where you can request assistance.*

### 4.4 Calendaring

The application includes a calendar system that allows you to schedule the week for all devices configured within the house.

Programmed operation enables organised and automatic management of the appliances.

A calendar can be associated with a device.

**Calendar associated with the device:** applied to the individual device

#### 4.4.1 Creating a calendar

Calendars are a central element of the application; it is possible to create more than one according to periods (e.g. summer, winter).

- ⚠ You can create multiple calendars, but it is only possible to activate one calendar at a time.

Inside the calendar there are presets, which can be customised directly by the user.

The preset is the set of configurations of one or more devices desired by the user.

- ⚠ It is not mandatory to configure the devices.

**Preset:**

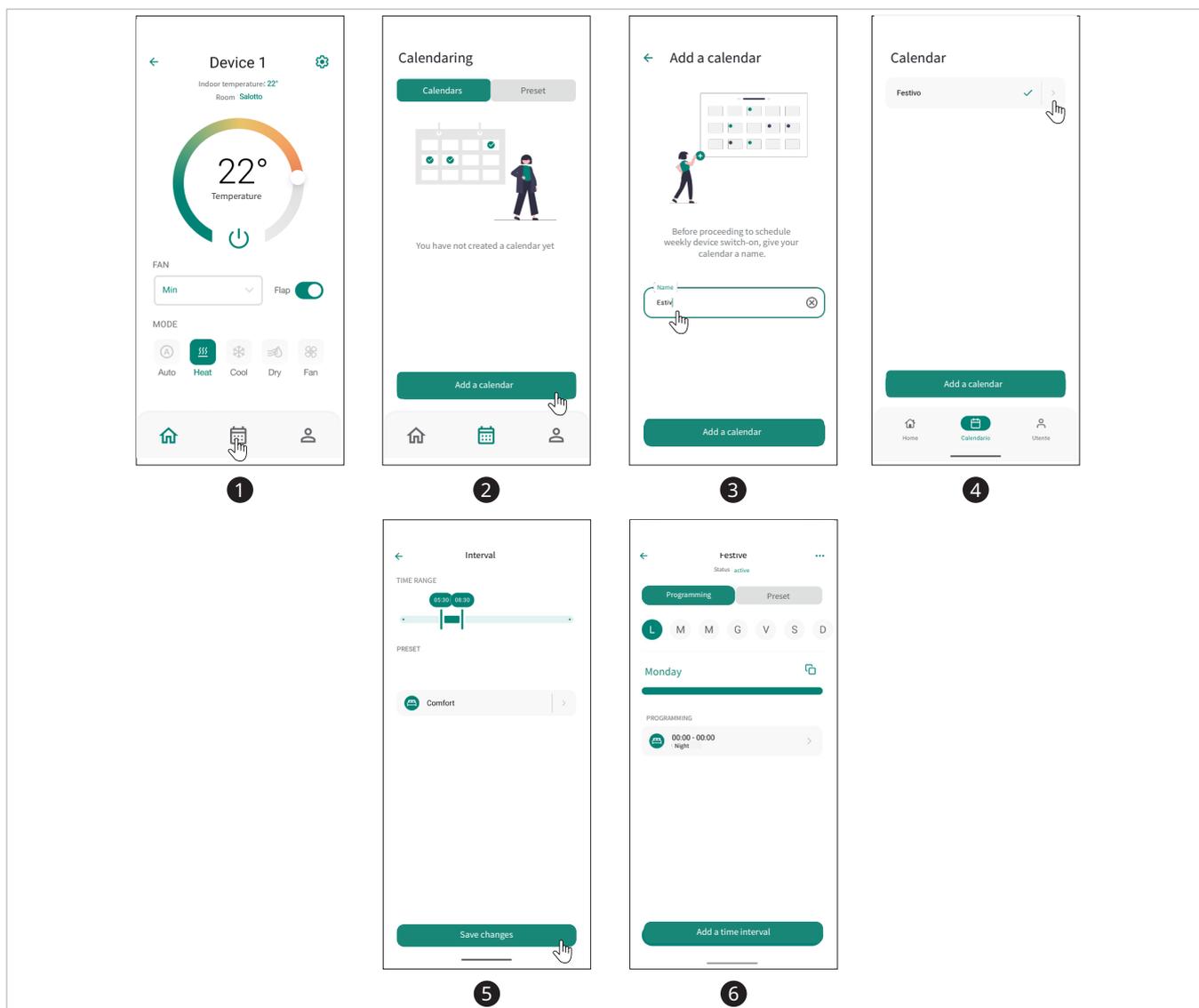
- Night
- Comfort
- Eco
- Outside
- Antifreeze
- etc.

- ⚠ A different preset can be set for each device.

- ⚠ The preset is associated by the user with a time slot.

- ⚠ It is necessary that all 24 hours of a day are associated with a preset.

- ⚠ When creating a new calendar, the comfort preset is used by default.



### To create a calendar

- ▶ from the main screen, select the calendar icon  
*A screen appears where you can add one or more calendars.*
- ▶ select add calendar  
*This takes you to the name entry screen.*
- ▶ enter the name you want to give to the calendar
- ▶ select add calendar  
*The calendar appears.*

⚠ A green check mark indicates that the calendar is active.

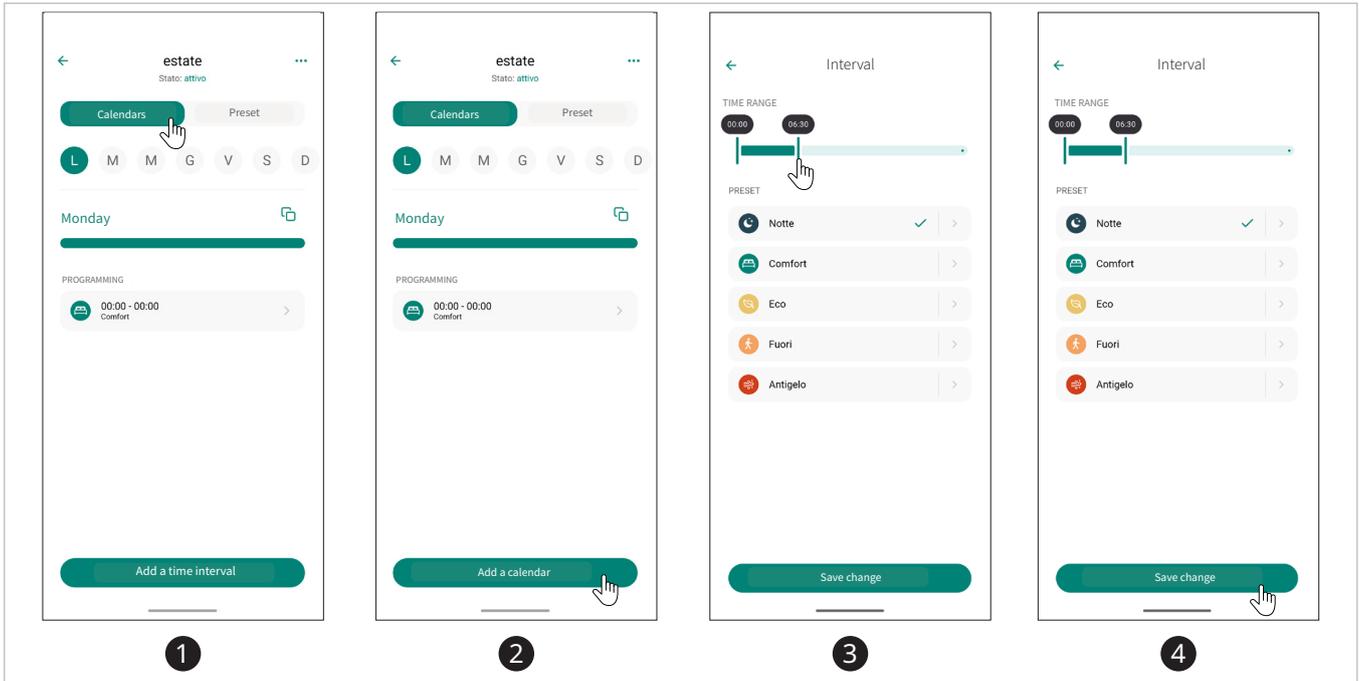
### To customise a calendar

- ▶ press on the grey indicator to access the calendar  
*The comfort preset appears in the calendar.*
- ▶ select preset  
*A screen appears with all available presets.*

⚠ In this screen you can configure one device at a time, setting the desired temperature in a specific preset.

⚠ It is possible to configure the same device in several presets.

⚠ Once the required devices have been configured, a schedule can be created.



**To create a schedule**

- ▶ select programming
  - ▶ select add a time range
  - ▶ select one of the presets
  - ▶ edit the time slots according to your needs
  - ▶ select save change
- You return to the scheduling screen, and the set schedule appears.*

⚠ You can enter as many time intervals as you wish.

⚠ Automatically the comfort programming (entered by default) will be changed.

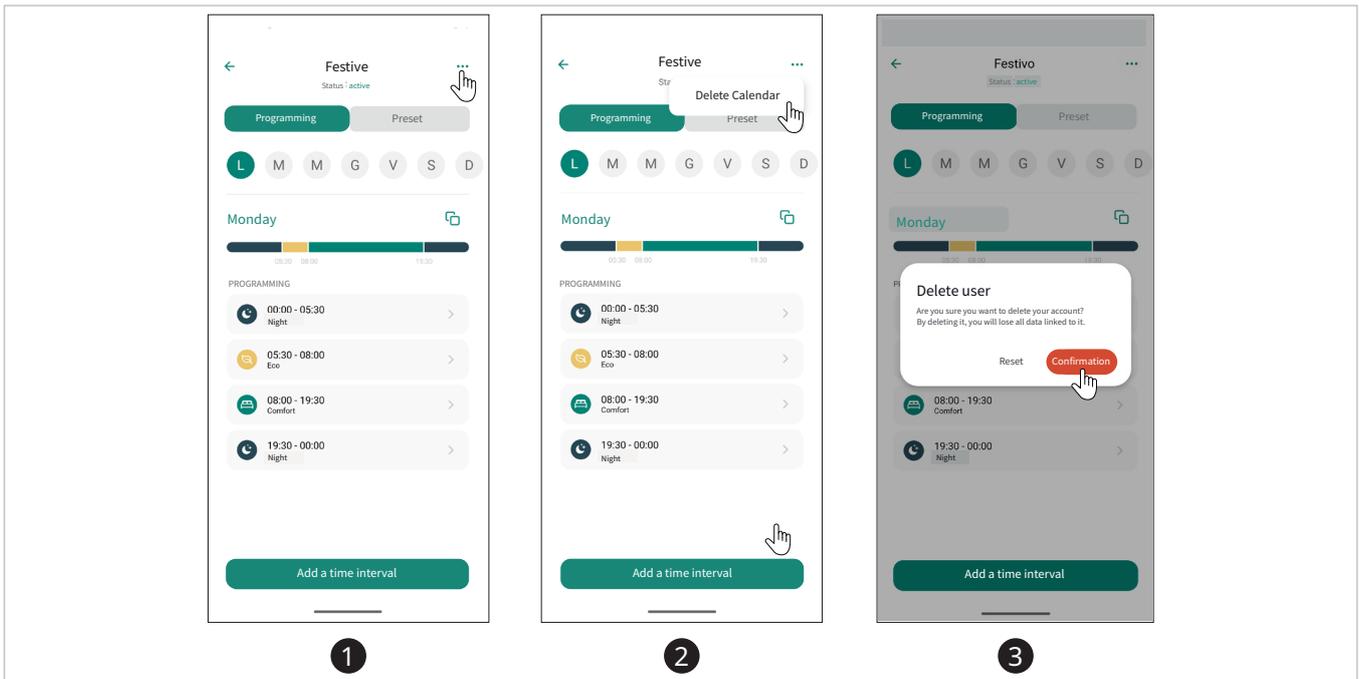
⚠ At the moment, programming is only active for one day.

**To copy a day's schedule**

- ▶ select the copy icon
  - ▶ select the days you want to copy the schedule
  - ▶ select confirmation
- The copied schedule message appears.*

⚠ The schedule has been copied to the selected days.

**4.4.2 Deleting a calendar**



**To delete a calendar**

- ▶ from the screen with the list of calendars
- ▶ select the 3 dots  
*A drop-down menu appears that says delete calendar.*

- ▶ select delete calendar

*A warning appears asking if you are sure you want to delete the calendar.*

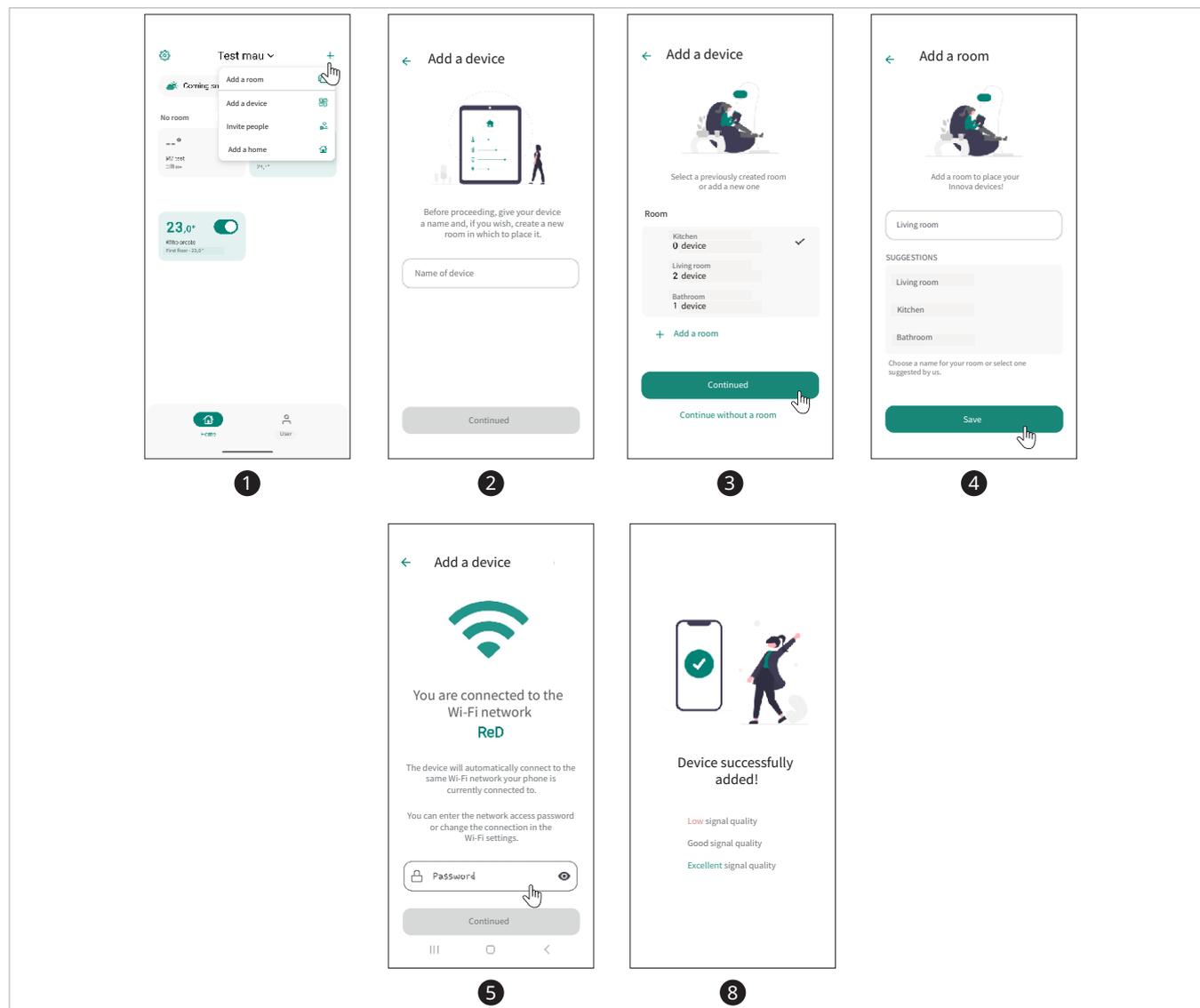
- ▶ select delete

*You will return to the screen with the list of calendars.*

*The calendar is deleted from the list.*

**4.5 New device**

This function allows you to configure other devices after the first configuration.

**To configure a new device**

- ▶ select +
- ▶ select add a device
- ▶ enter the name you want to give the device
- ▶ select continued
- ▶ add the device to a room or continue without a room
- ▶ select save  
*A screen appears where you need to select a Wi-Fi network.*
- ▶ enter password  
*The device is successfully added.*

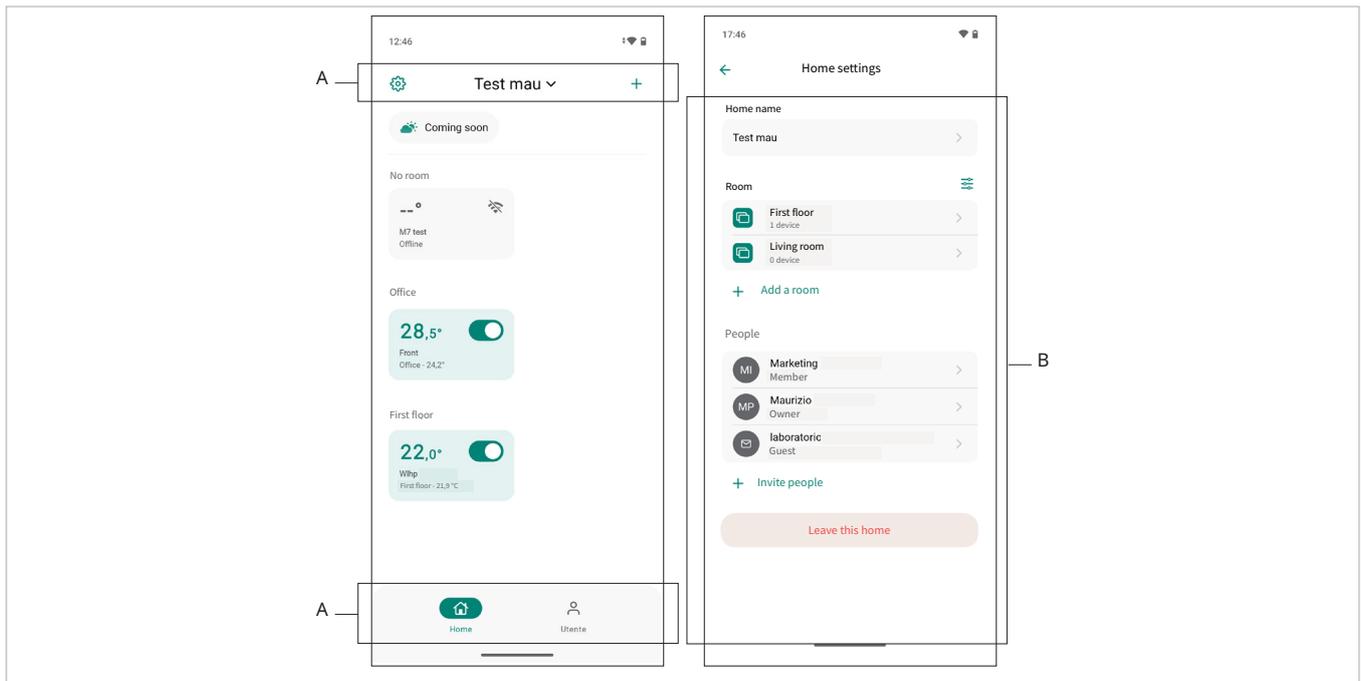
⚠ To configure the device, if you are not connected to any network, you will be asked to connect to a Wi-Fi network and enter the password.

⚠ If something goes wrong, select retry and repeat the operation.

## 5. GENERAL SETTINGS

### 5.1 General settings

#### 5.1.1 Interface



A: Navigation bar

- ▶  Settings
- ▶  Home
- ▶  Calendar
- ▶  User

B: General settings

- ▶ House name
- ▶ Rooms
- ▶ Operating modes
- ▶ People
- ▶ Leave this house

#### 5.1.2 Description

**House name:** allows you to edit the house name

**Rooms:** allows you to edit room names, order rooms, delete a room, or add a room

**People:** allows you to edit a person's role or invite people

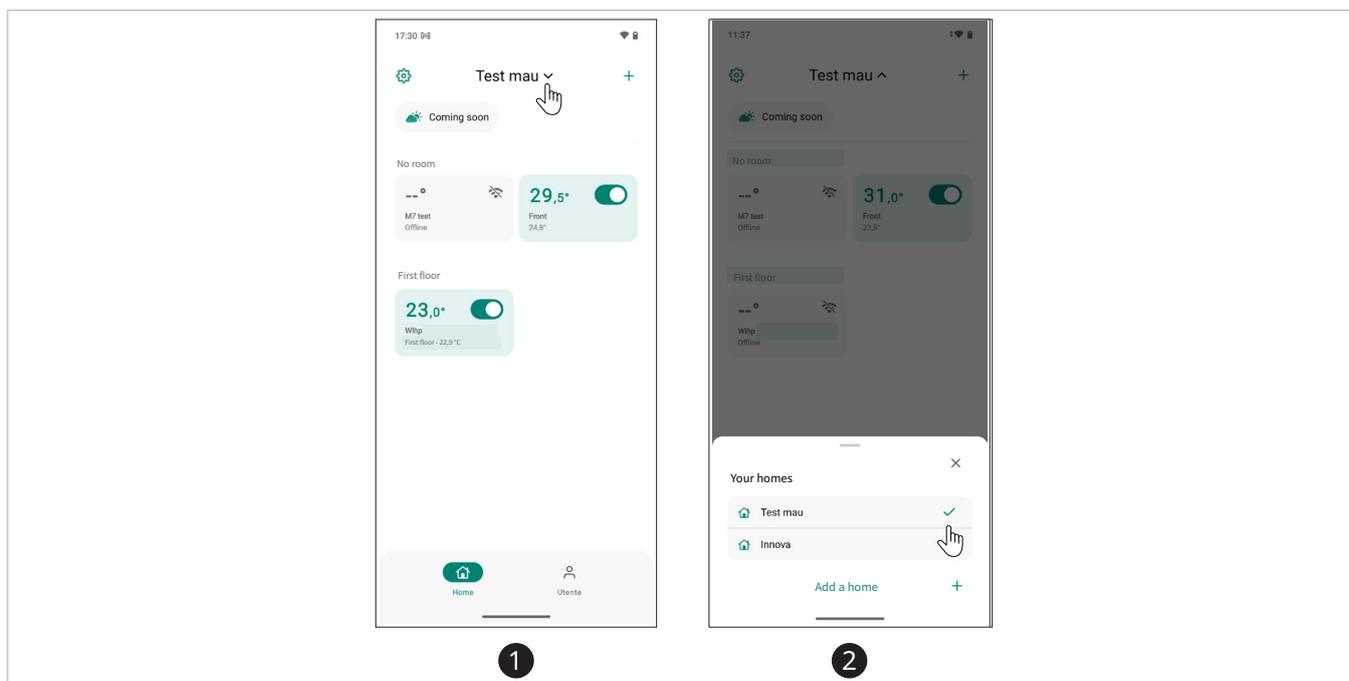
**Leave this house:** allows you to leave the house

**⚠** If you are the owner of the house and there are still devices inside the house, it is not possible to delete the house, but you will need to transfer ownership.

### 5.2 Manage homes

A house can represent either an entire building or an apartment consisting of rooms.

With this functionality, it is possible to: create, modify, share, or delete one or more houses.

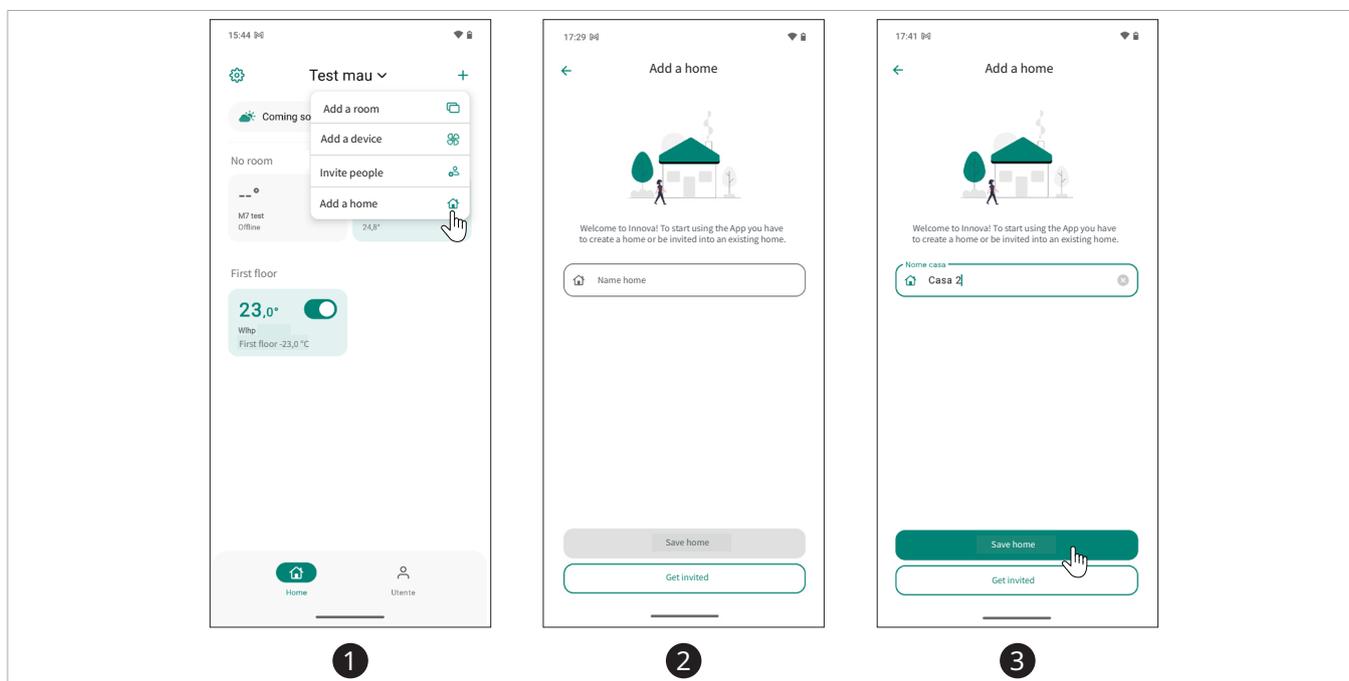
**To select your house**

- ▶ select the house name  
*A screen appears showing your houses.*

**To view a different house from those listed:**

- ▶ select the house you want to view  
*The main screen of the selected home appears.*

In the list of houses, the selected house is displayed with a checkmark.

**5.2.1 Add a home****To add a house**

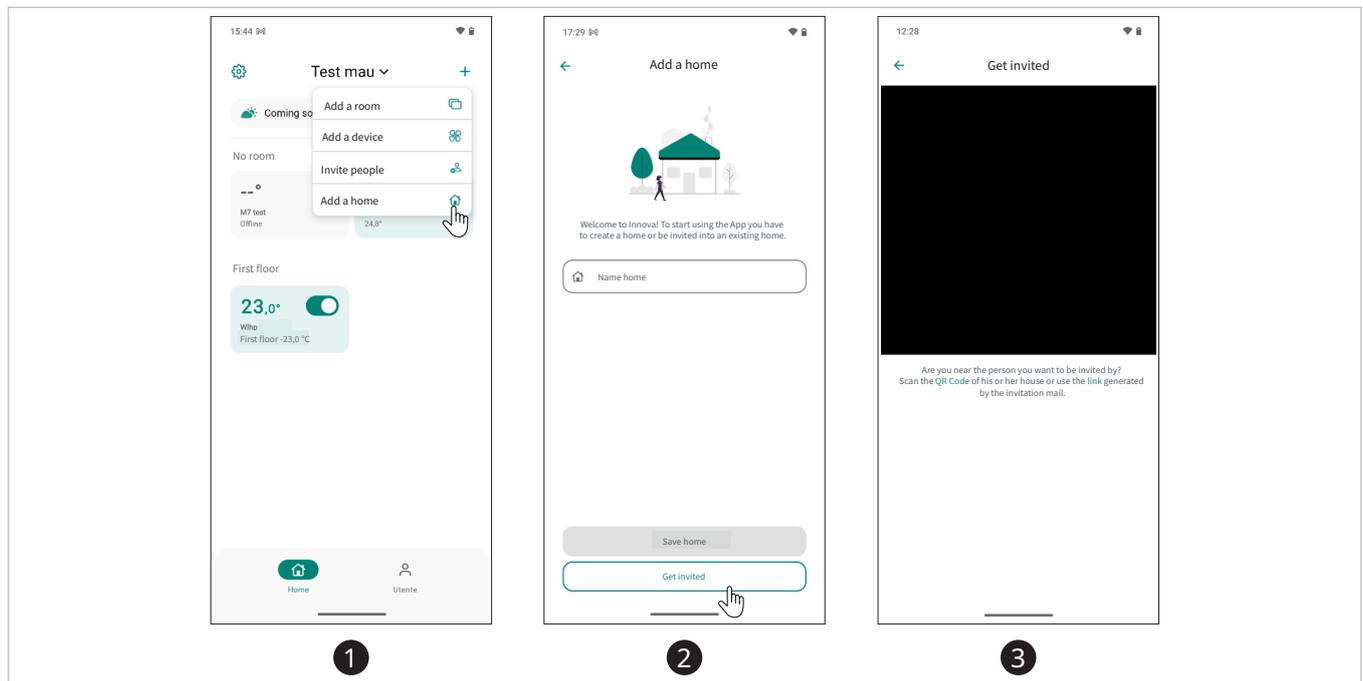
- ▶ press +
- ▶ select add house  
*This takes you to the name entry screen.*
- ▶ enter the name you want to give the new home
- ▶ select save home  
*You return to the screen with the list of homes.  
The newly created home appears in the list.*

⚠ The new home is created empty, without rooms and appliances. To use the functions, it is then necessary to configure the appliances and create the rooms within the new home.

⚠ For configuring a new device, refer to the paragraph "New device" p. 19.

⚠ To be invited to a house, refer to the paragraph "Getting invited into a house" p. 22.

## 5.2.2 Getting invited into a house



### To get invited into a house

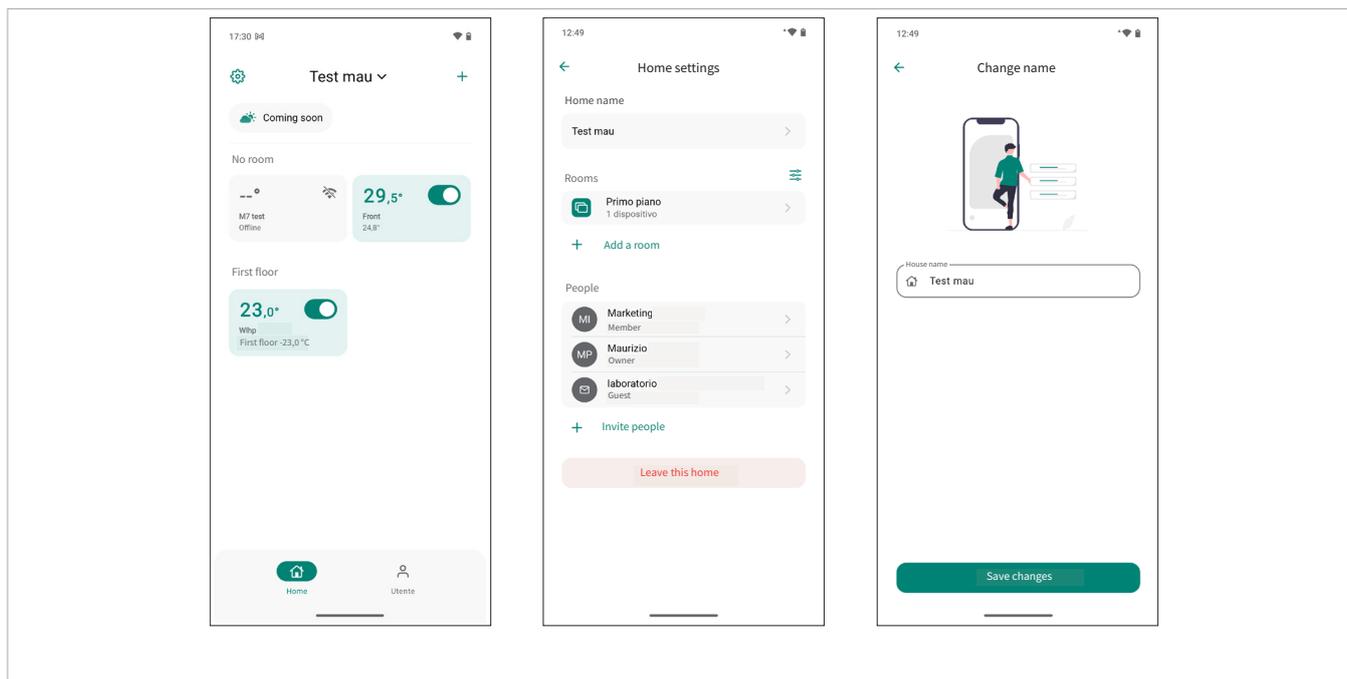
- ▶ press +
- ▶ select add house  
*This takes you to the name entry screen.*
- ▶ select get invited  
*You access the screen to be invited.*
- ▶ scan the QR Code of the house you want to be invited to or use the link that was sent by email

⚠ If you are not near the person who wants to invite you into their house, use the link that was sent by email.

⚠ To invite someone to your house, refer to the paragraph "Add user" p. 24

⚠ The option to be invited to a house is only possible on the first login.

### 5.2.3 Change the name of a home



#### To change the house name

- ▶ select settings
  - ▶ select house name
- The screen for editing the name is accessed.*

- ▶ enter the name you want to give the home
  - ▶ select save home
- You return to the screen with the list of homes.  
The house with the new name appears.*

### 5.2.4 Sharing a home

It is possible to share a house with other users or add new users.

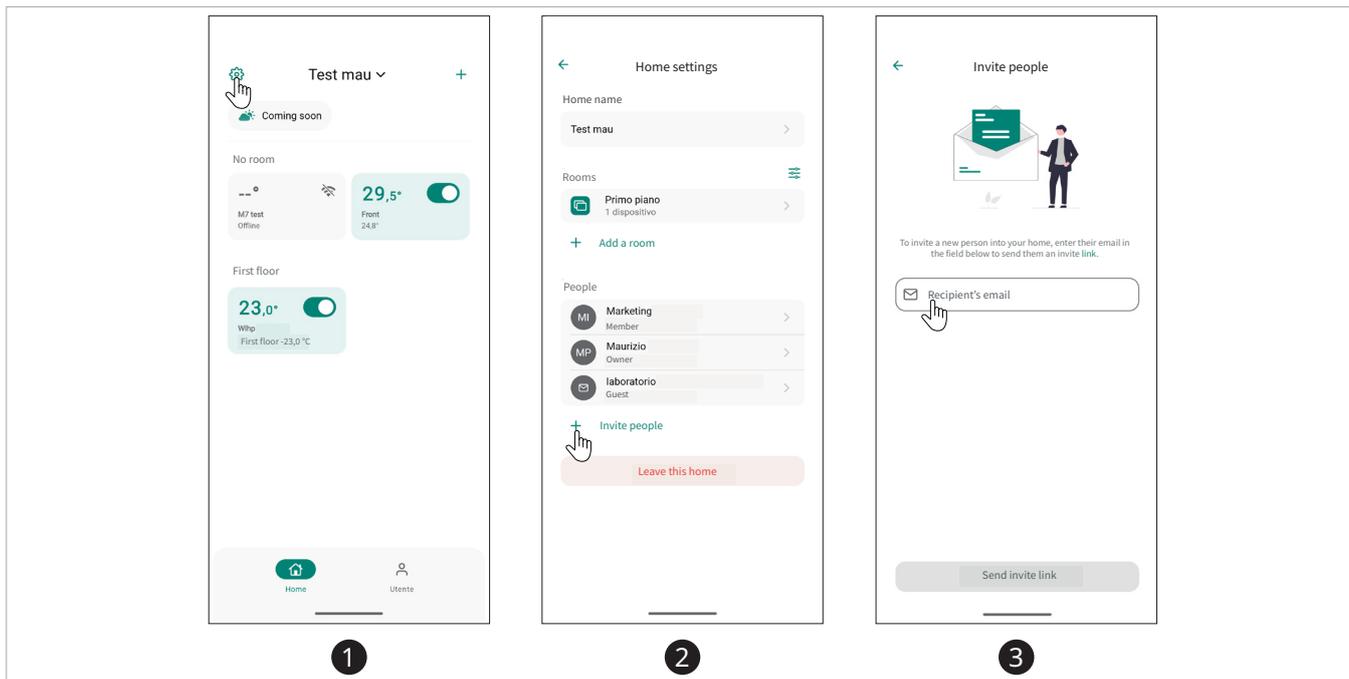
**Owner:** can view, manage, and share the house with other users or delete a user or house and transfer ownership to another user

**Member User:** can view, manage, and share the house with other users

**Guest User:** can only view the operation of the house

- ⚠ To share a house, the user to whom the house is shared must have downloaded the App and registered.
- ⚠ It is not possible to share the home or add unregistered users to the App.
- ⚠ If you are the owner of the house, you can decide to transfer ownership to another user. See paragraph "Transfer ownership to another user" *p. 25*.

## Add user



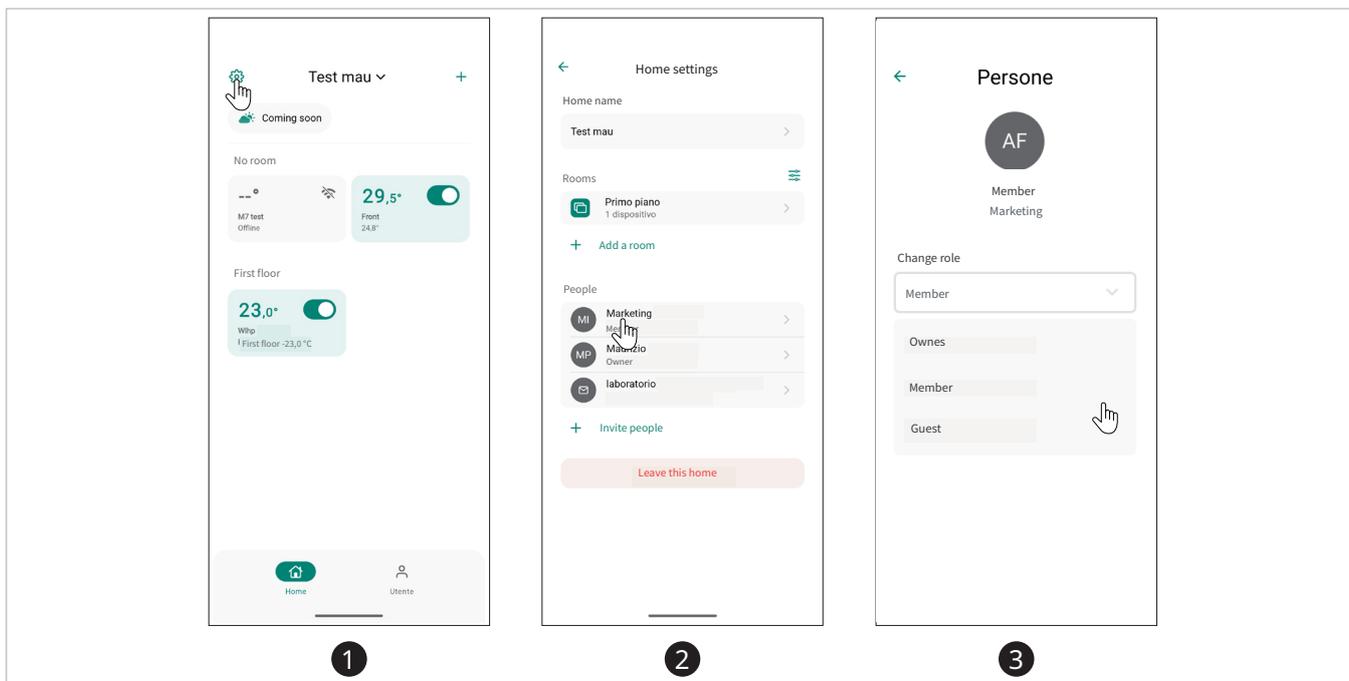
### To invite someone to manage your home

- ▶ select settings
  - ▶ select invite people
- The screen for inviting people is accessed.

- ▶ enter the e-mail address of the person you wish to invite
- A link is sent by e-mail to the invited person.

⚠ If you are near the person you want to invite, simply have them scan the QR Code to invite them. See paragraph "Getting invited into a house" p. 22.

## Change the role of a user



**To change the user role**

- ▶ select settings
- ▶ select the user whose role you want to modify
- ▶ select role

*The drop-down menu appears where you can change the user's role.*

- ▶ save

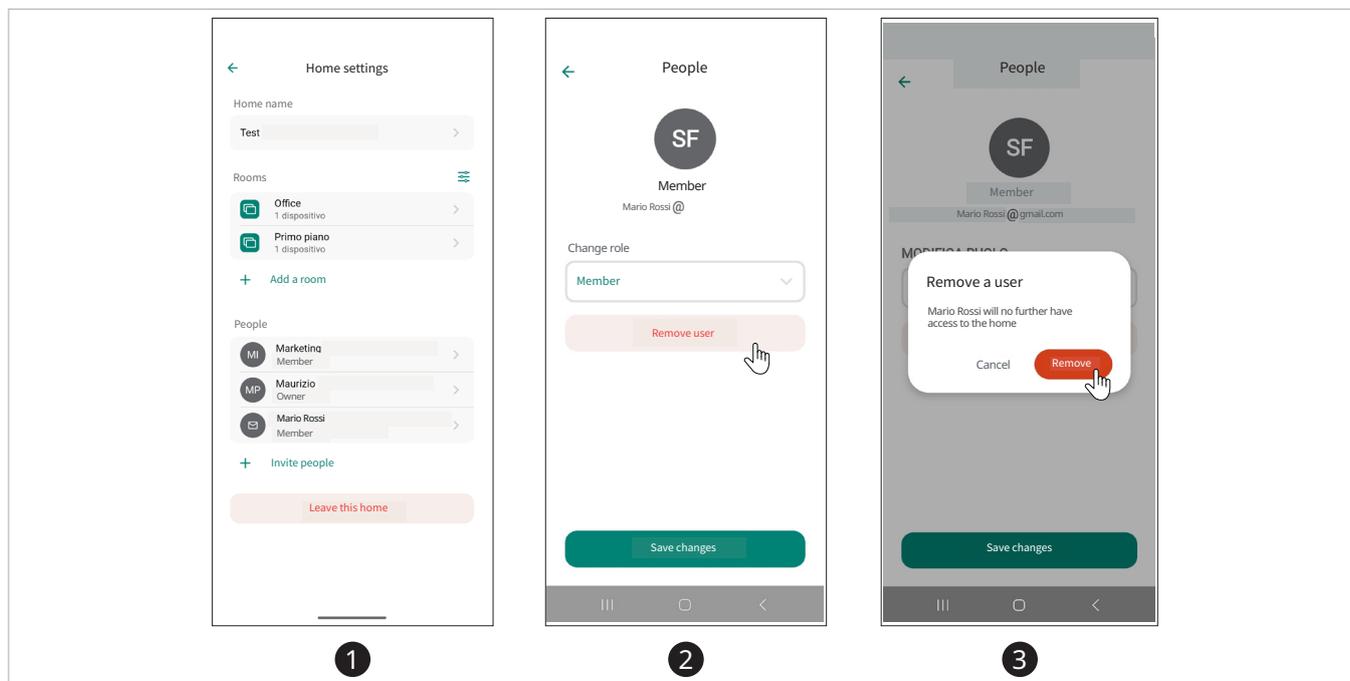
*You return to the house settings screen.*

⚠ To check the functions that a user can perform, refer to the paragraph "Sharing a home" p. 23.

**Remove user**

⚠ Everyone can eliminate their user from the house.

⚠ Only the owner can delete another user.

**To remove a user**

- ▶ select settings
- ▶ select the user you want to remove
- ▶ select remove user

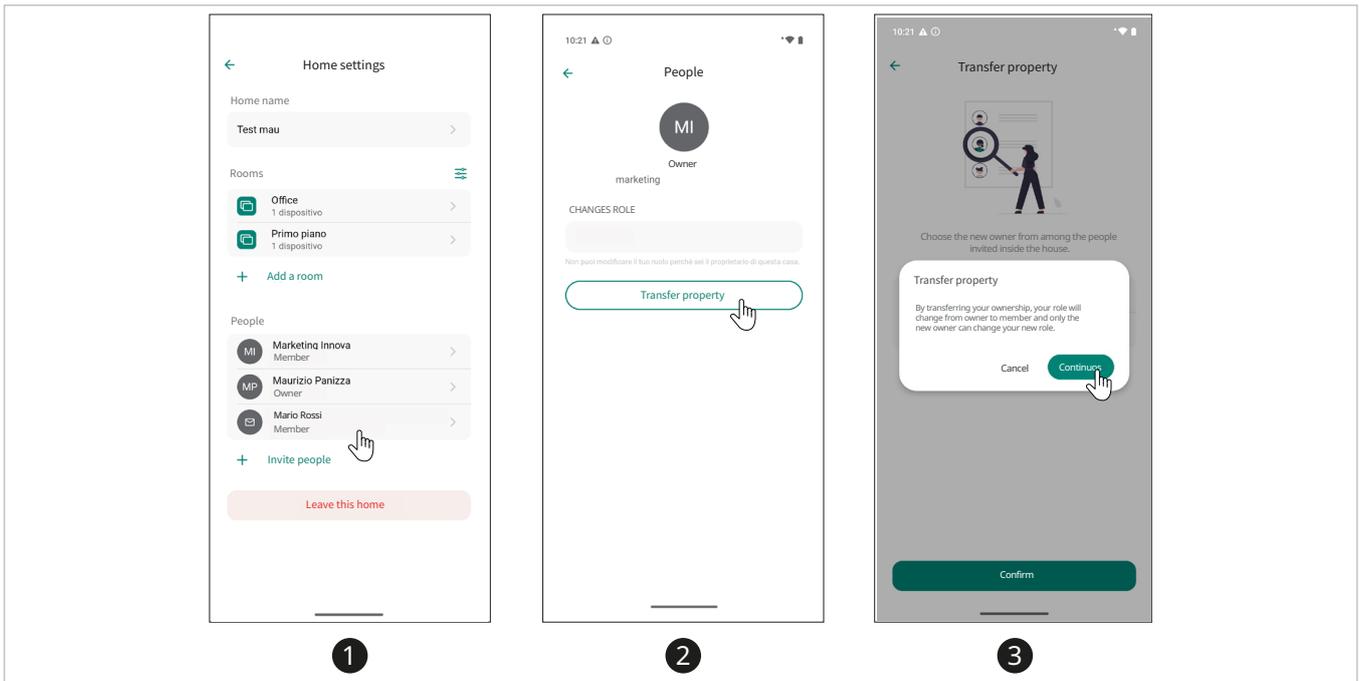
*A warning appears asking if you are sure you want to remove the user.*

- ▶ select remove

*You return to the house settings screen.*

**Transfer ownership to another user**

⚠ Only the owner of the house can transfer ownership to another user.



**To transfer house ownership to another user**

- ▶ select settings
- ▶ select the owner

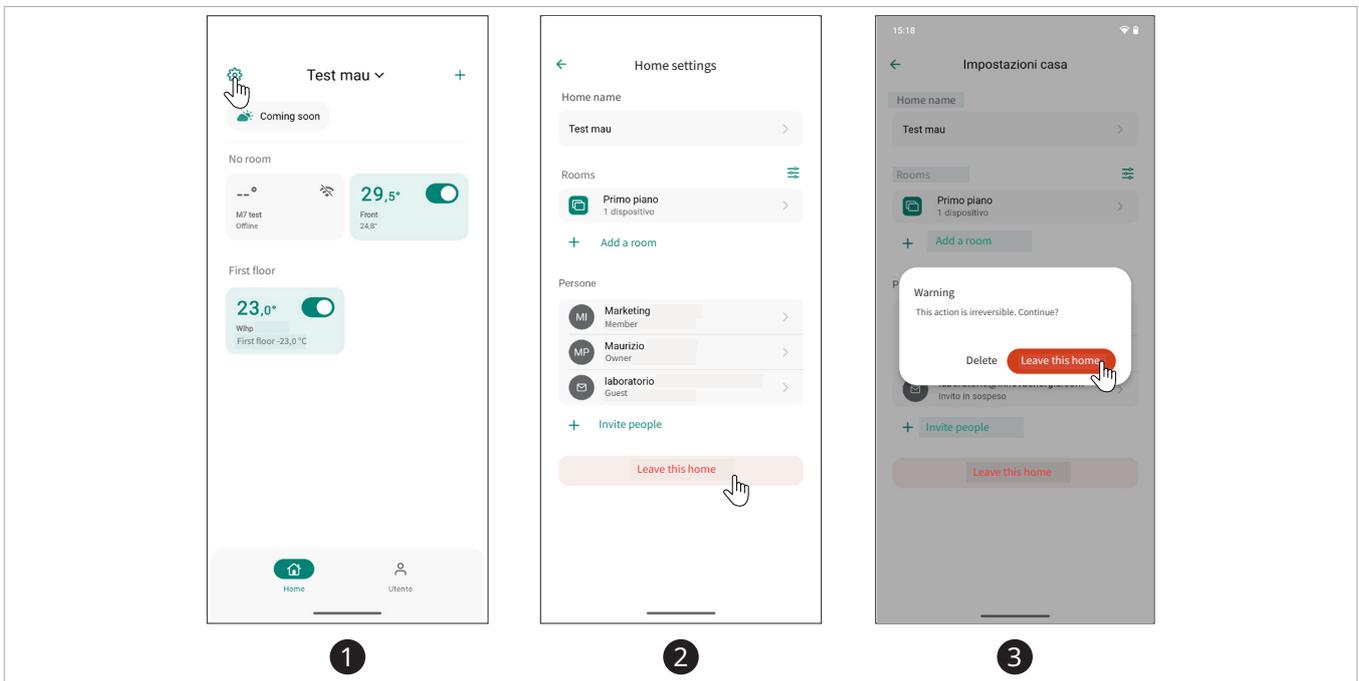
*The screen appears to transfer ownership.*

- ▶ select transfer ownership

*A screen appears asking you to proceed.*

- ▶ select continue

**5.2.5 Delete the house**



**To delete a house**

- ▶ select settings
  - ▶ select leave this house
- A warning appears asking if you want to leave the house.*
- ▶ select leave this house to delete the house
- The user is removed from the list.*

## 5.3 Manage rooms

In this section, you can recreate the rooms of the house and place the devices present.

Within this section, you can view the list of all rooms present in the current house, create, modify, or delete rooms.

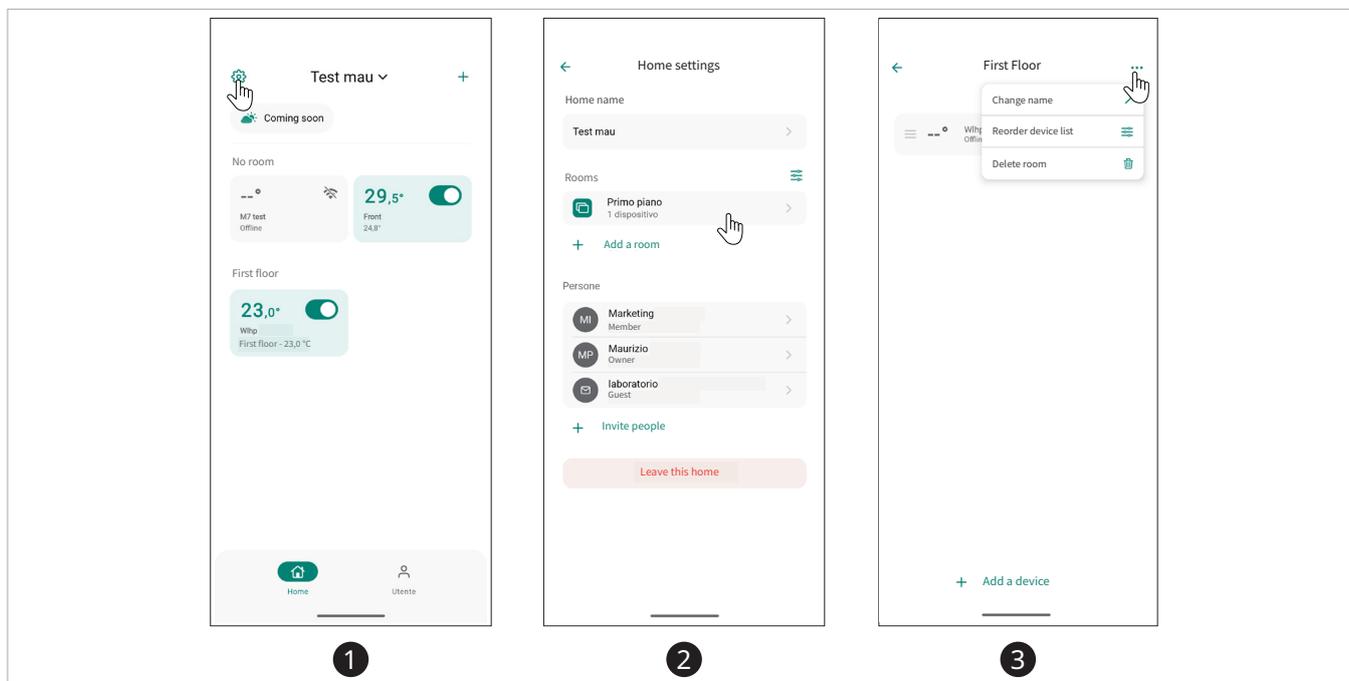
By "room" is intended a container that can be:

- an entire floor of the house
- a room or space
- a specific environment

E.g. Room = ground floor where the appliances named "Kitchen", "Bathroom" and " Living room" are configured inside...

Room = Locale "Sala" where devices named Fan Coil 1, 2, 3... are configured

⚠ Home management is free and can be set by the user as desired.

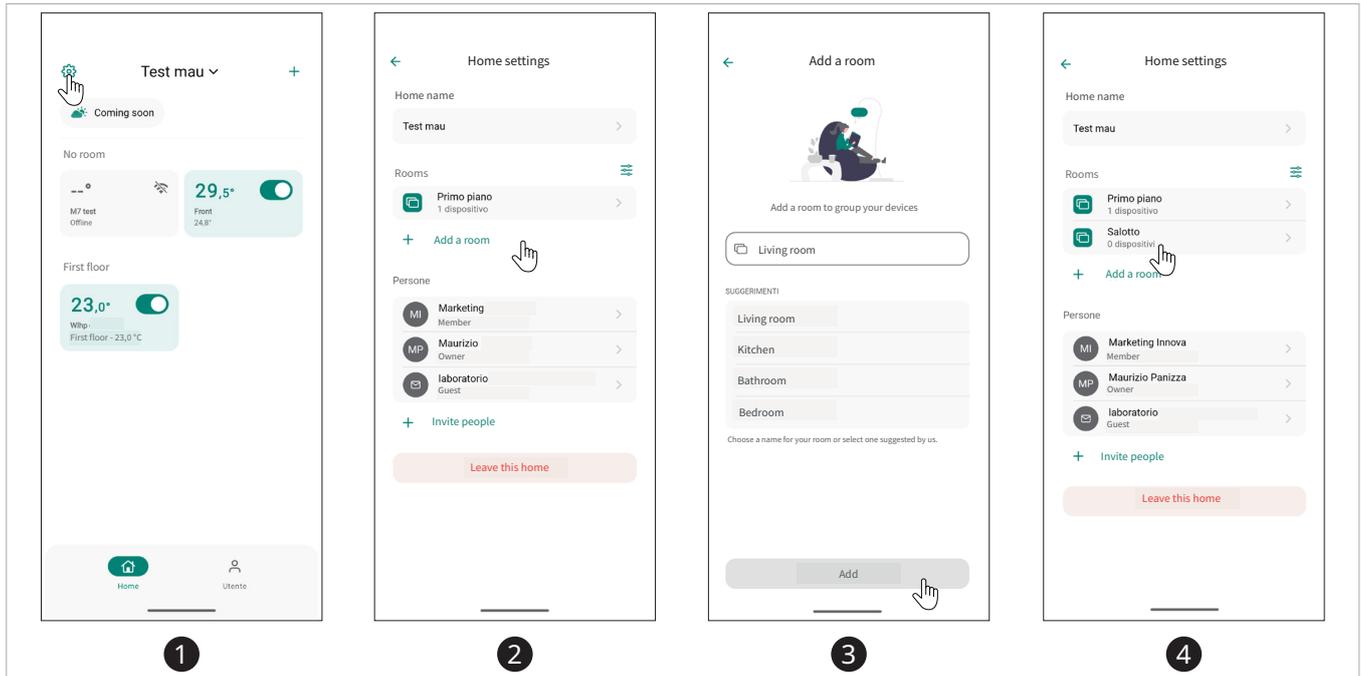


### To manage a room

- ▶ select settings
- ▶ select the room you want to manage  
*You access the screen where the devices inserted in that room are visible.*

⚠ From this screen, you can edit the room name, delete the room or order it, reorder devices, or add a device.

### 5.3.1 Add a new room

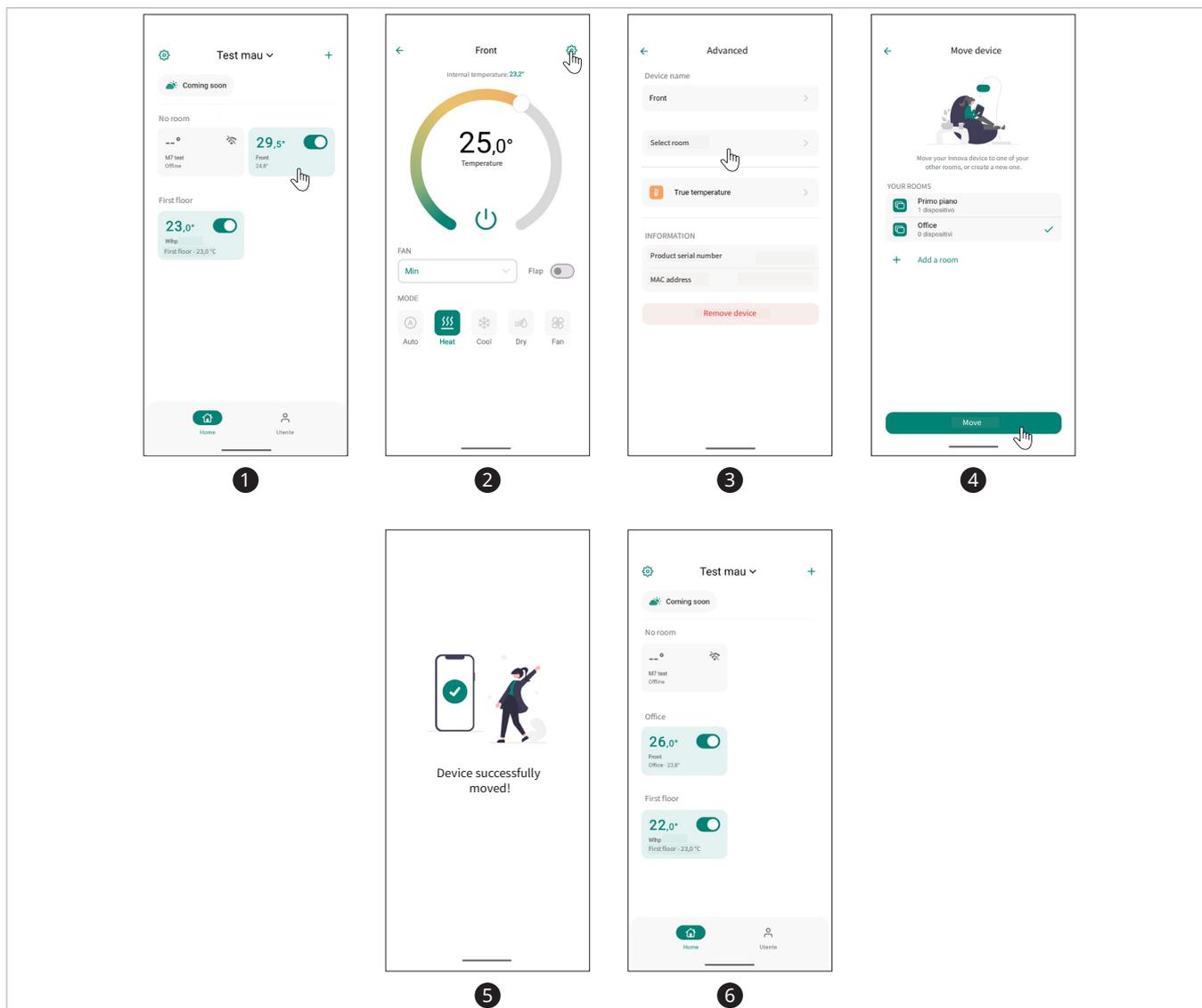


#### To add a new room

- ▶ select settings
- ▶ select add room  
*This takes you to the name entry screen.*
- ▶ select add  
*You will return to the screen with the list of rooms.  
The newly created room appears in the list.*

⚠ The room is created empty. To add appliances to the room, please refer to "New device" *p. 19*.

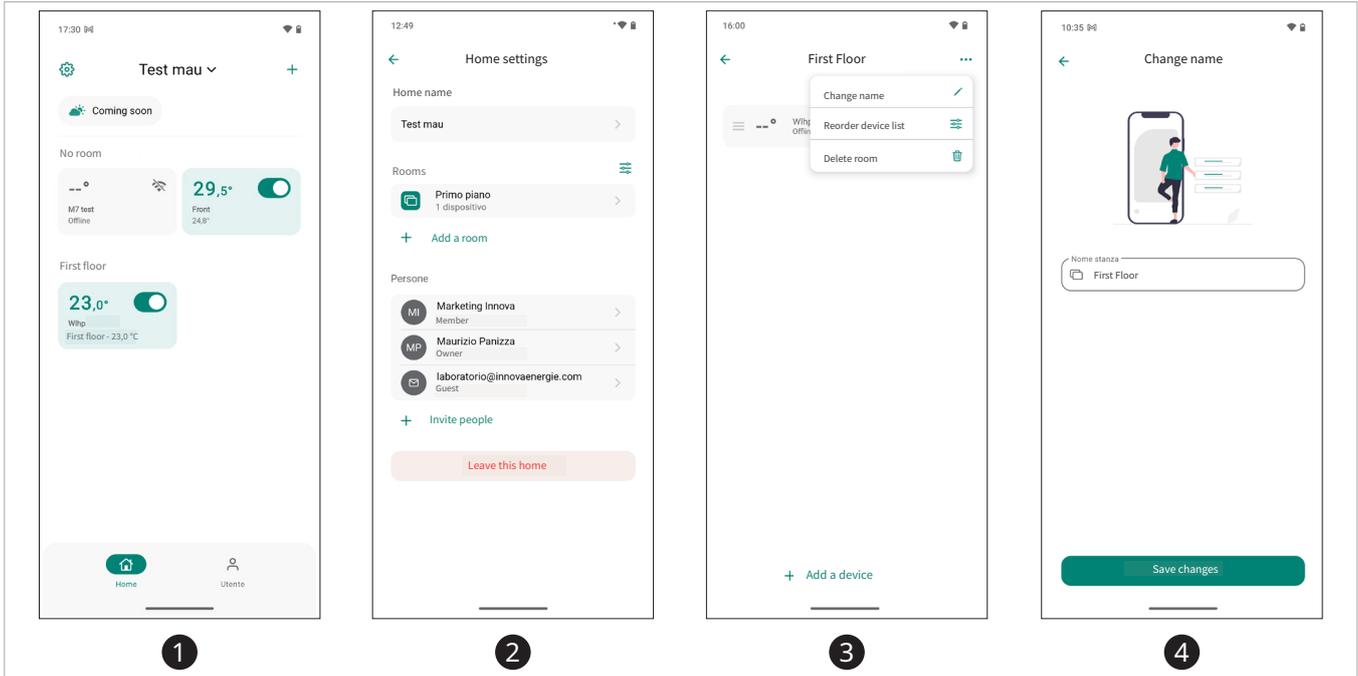
### 5.3.2 Associating an appliance with a room



#### To associate a device with a room

- ▶ select the device to which you want to assign a room
- ▶ select settings
- ▶ select select room  
*A screen appears with all existing rooms within the house, or it is possible to add a room.*
- ▶ select the desired room or create a new room
- ▶ select move  
*A screen appears confirming that the device has been successfully moved.*  
*You return to the initial screen where the devices are displayed.*  
*The device appears in the new room.*

### 5.3.3 Change the name of a room

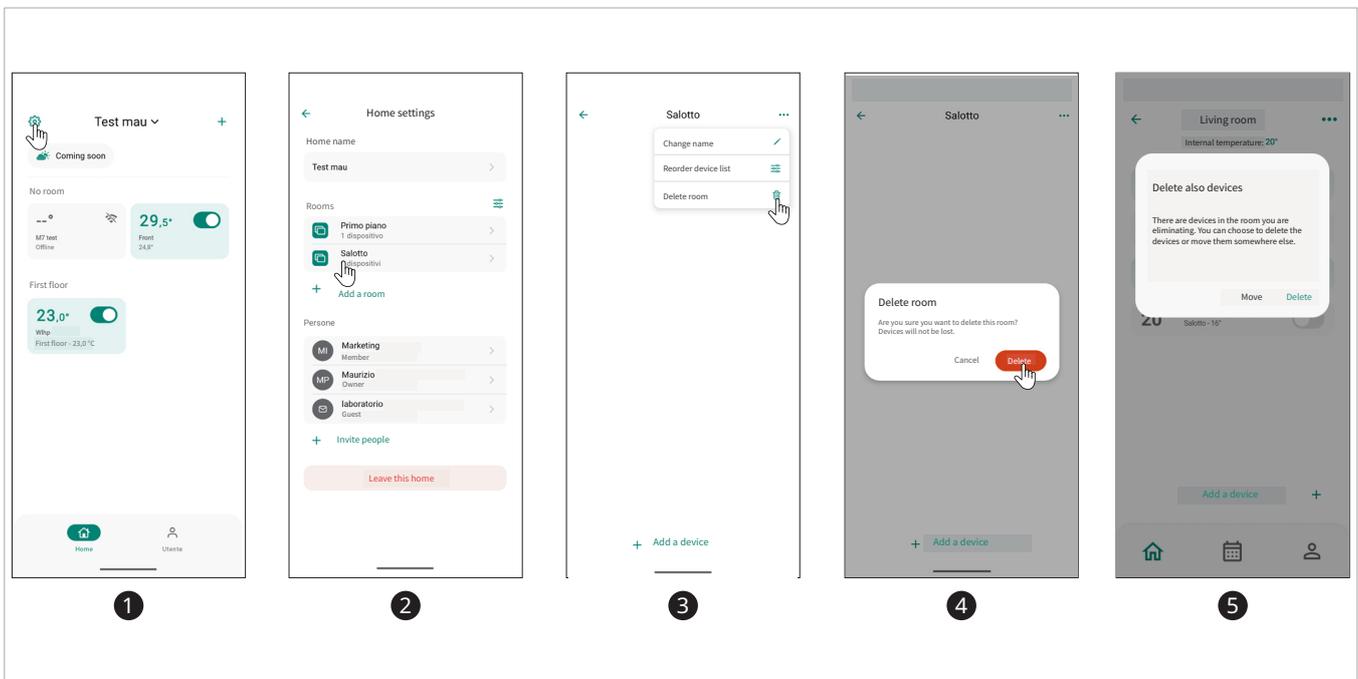


#### To edit a room name

- ▶ select settings
  - ▶ select the desired room
- The room management screen is accessed.*

- ▶ select change name
  - ▶ enter the new room name
  - ▶ save changes
- You will return to the screen with the list of rooms. A new name appears.*

### 5.3.4 Deleting a room



#### To eliminate the room

- ▶ select settings
  - ▶ select the desired room
  - ▶ select delete room
- A warning appears asking if you want to delete the room.*

- ▶ select delete
- A screen appears asking you to delete or move the devices present in that room.*



- ▶ select move to bring up the screen to move devices  
*Selecting Do not associate the device with any room, it is moved inside the house without any room.  
 Selecting Move to another room opens a screen where you can select a room or create a new room.*
- ▶ select preferred mode
- ▶ select continue  
*The device is moved.*

- ⚠ One option precludes the other.
- ⚠ If the user writes the name of a room but then selects one of the existing rooms, the room name is automatically deleted.

## 6. DEVICE SPECIFIC COMMANDS

### 6.1 Device specific commands

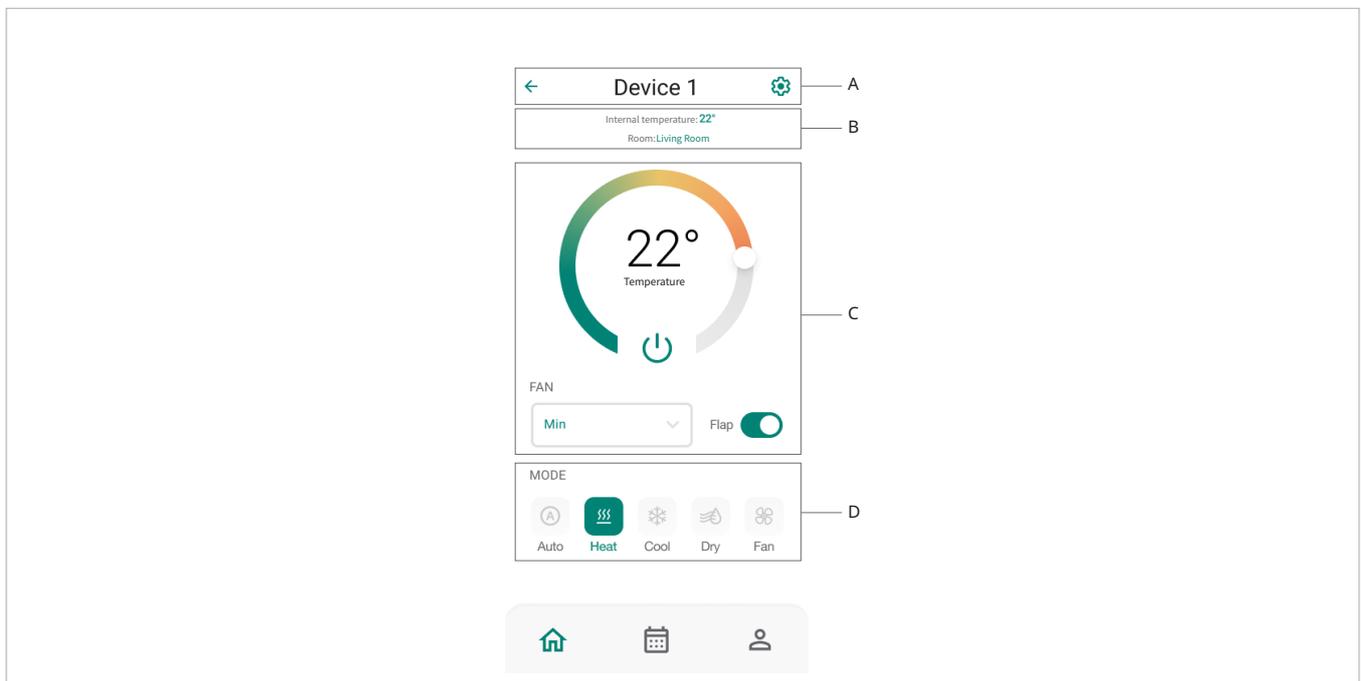
There are specific commands for each configured device.

⚠ Specific commands differ depending on the device selected.

**To access**

- ▶ from the main screen, select one of the devices present  
*This takes you to the device specific screen.*

#### 6.1.1 Interface



**A:** Navigation bar

- ▶ Go back
- ▶ Device specific settings

**B:** Specific functions area

- ▶ The internal temperature and the room in which the device is placed are displayed.

**C:** Information area

- ▶ The set temperature, the fan operating mode, and the flap activation are displayed.

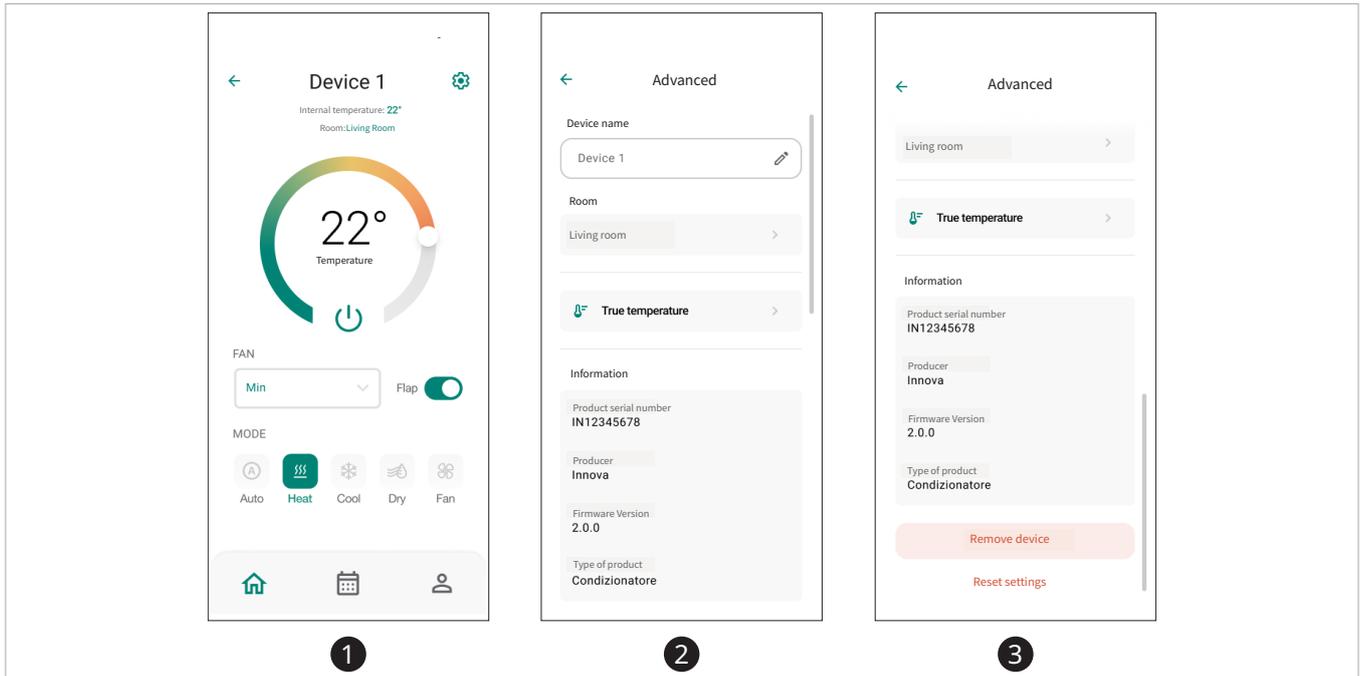
**D:** Device operating mode area

- ▶ Indicates the mode in which the device is operating.

⚠ The thermometer moves by 0.5 °C, and with each movement, the user will feel a click.

⚠ The modes depend on the type of device.

## 6.1.2 Advanced settings for a single device



⚠ To access the advanced settings of the single device, you need to select a device.

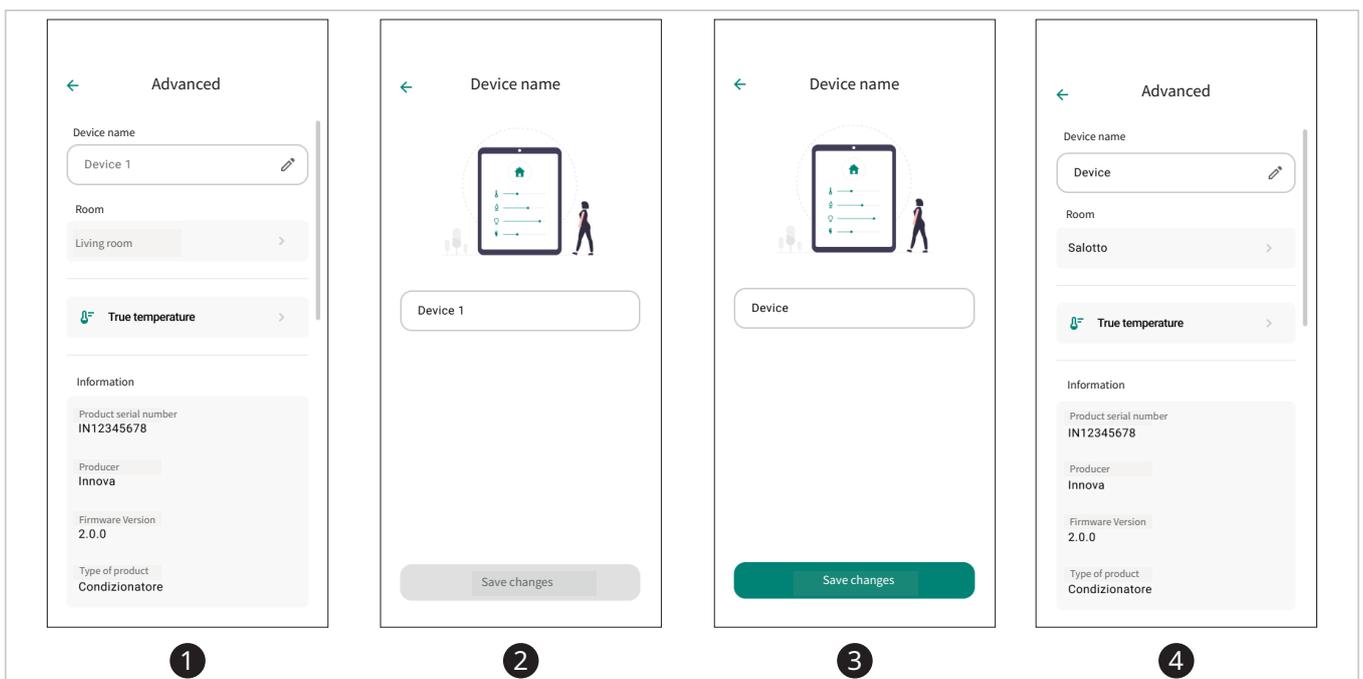
### To access advanced settings

- ▶ select a device  
*You access the device's main screen.*
- ▶ select settings  
*You access the screen with advanced settings.*

In the advanced settings, it is possible to:

- edit the device name
- move the device to another room
- change the thermometer that regulates the temperature
- check device information
- remove the device

### Edit the device name



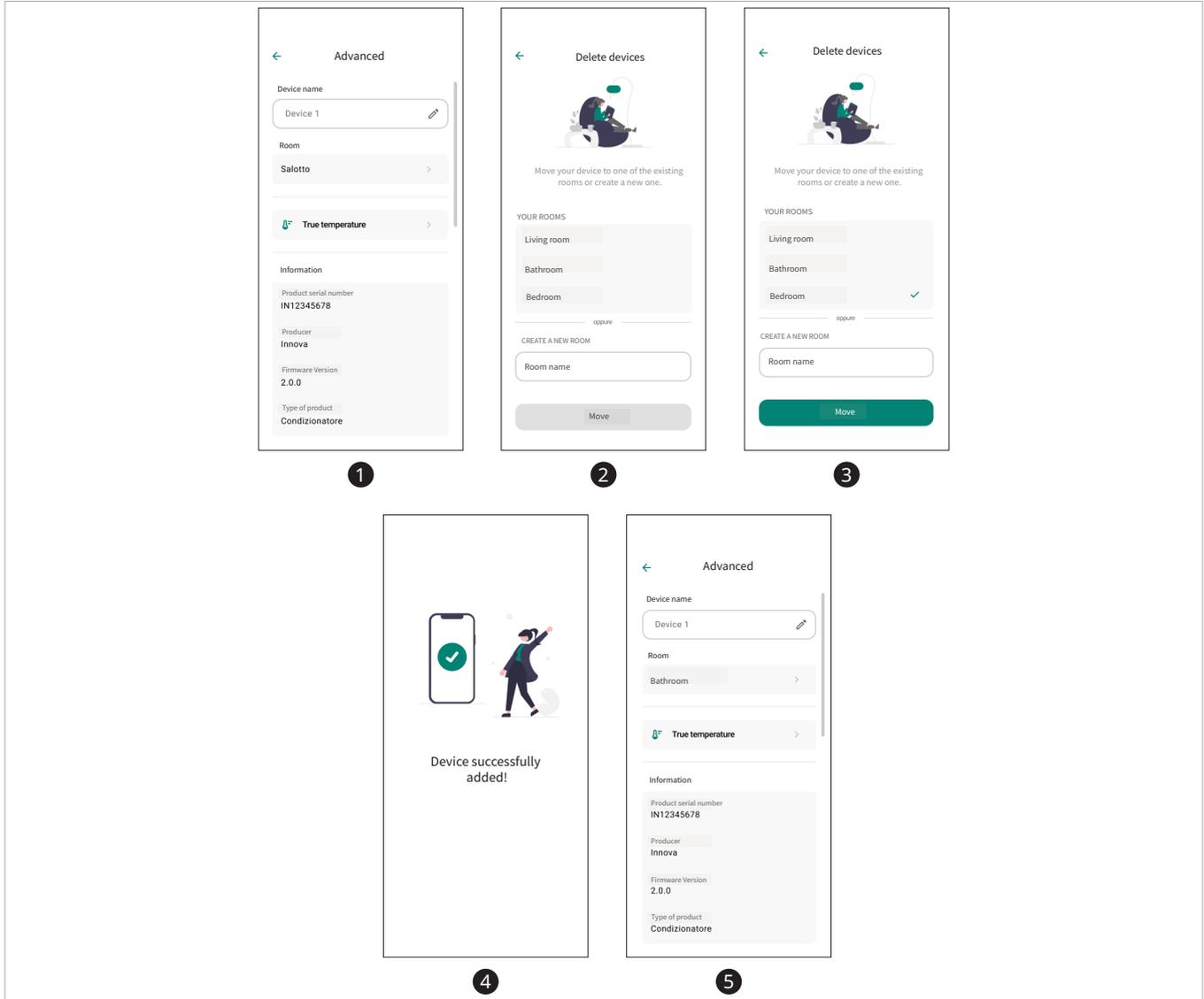
**To change the device name**

- ▶ access the screen with advanced device settings
- ▶ select device name  
*You access the screen where it is possible to change the device name.*

- ▶ edit the device name

- ▶ select save change  
*You return to the screen with advanced device settings.*

**Move the device**



**To move the device to another room**

- ▶ access the screen with advanced device settings
- ▶ select the room you want to move the device to or create a new room
- ▶ select move  
*A screen appears indicating that the device has been saved successfully.*

*You access the screen with advanced device settings.*

**Remove the device**

**To remove the device**

- ▶ access the screen with advanced device settings
- ▶ select remove device  
*A warning appears asking whether to remove the device.*

## 7. ON, OFF, AND RESET OF THE WI-FI NETWORK

### 7.1 Onboard commands of an air conditioner

#### To activate the WiFi network

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select 
- ▶ press  to log in
- ▶ select  to enable Wi-Fi pairing
- ▶ press  to confirm  
*The change is confirmed by the appearance of the symbol .*

 After a period of 30 seconds from the last action, the display turns off.

#### To reset the password and restore the device to the original configuration

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select ur
- ▶ press  to log in  
*Appear no.*
- ▶ use   to navigate within the menu
- ▶ select cr to reset Wi-Fi connection credentials
- ▶ press  to confirm

#### To exit the basic menu

- ▶ press once   
*Appears --.*
- ▶ press  again  
*You exit the basic menu.*

### 7.2 Onboard command EWA844 - EWA044

#### To activate the WiFi network

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select 
- ▶ press  to log in
- ▶ select  to enable Wi-Fi pairing
- ▶ press  to confirm  
*The change is confirmed by the appearance of the symbol .*

 After a period of 30 seconds from the last action, the display turns off.

#### To reset the password and restore the device to the original configuration

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select uu
- ▶ press  to log in  
*Appear no.*
- ▶ use   to navigate within the menu
- ▶ select cr to reset Wi-Fi connection credentials
- ▶ press  to confirm

#### To exit the basic menu

- ▶ press once   
*Appears --.*
- ▶ press  again  
*You exit the basic menu.*

### 7.3 Onboard command EWF944

#### To activate the WiFi network

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select 
- ▶ press  to log in
- ▶ select  to enable Wi-Fi pairing
- ▶ press  to confirm  
*The change is confirmed by the appearance of the symbol .*

⚠ After a period of 30 seconds from the last action, the display turns off.

#### To reset the password and restore the device to the original configuration

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select ur
- ▶ press  to log in  
*Appear no.*  
*use   to navigate within the menu*
- ▶ select cr to reset Wi-Fi connection credentials
- ▶ press  to confirm

#### To exit the basic menu

- ▶ press once   
*Appears --.*
- ▶ press  again  
*You exit the basic menu.*

### 7.4 Wall control EFB749

#### To activate the WiFi network

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select 
- ▶ press  to log in
- ▶ select  to enable Wi-Fi pairing
- ▶ press  to confirm  
*The change is confirmed by the appearance of the symbol .*

⚠ After a period of 30 seconds from the last action, the display turns off.

#### To reset the password and restore the device to the original configuration

- ▶ press  for 10 seconds  
*Appears .*  
*You are in the basic menu.*
- ▶ use   to navigate within the menu
- ▶ select uu
- ▶ press  to log in  
*Appear no.*  
*use   to navigate within the menu*
- ▶ select cr to reset Wi-Fi connection credentials
- ▶ press  to confirm

#### To exit the basic menu

- ▶ press once   
*Appears --.*
- ▶ press  again  
*You exit the basic menu.*

## 8. TROUBLESHOOTING

### 8.1 Error signals

⚠ In case of errors, please follow the instructions in the App carefully.

⚠ If the alarm symbol appears:

- ▶ select the symbol
- ▶ displaying the error message

### 8.2 Troubleshooting

Effect	Cause	Solution
Cannot find the device via the app	High distance from the device Useful configuration time (15 minutes) expired Device already configured Wrong app	Stay within 5 m range of the device Perform the device configuration procedure Device reset Download INNOVA App
The device doesn't connect to the Wi-Fi network	The Wi-Fi network is not a 2.4 GHz network	Enabling a suitable Wi-Fi network
The application doesn't connect with the appliance	The app page has not been updated Device off Router replacement or Wi-Fi network password change	Update the app page (from within the app, by scrolling the page) Turn on the device Device reset
Unable to set a calendar and change the temperature	Lack of an appropriate role	Ask a member or owner to change the role
Server Problem	The server is in maintenance	Wait







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